OFFICE USE:
_____ ▪ _____

Tennessee Department of Health
Newborn Screening
Cordell Hull Bldg, MCH, 4th Floor
425 5th Ave. North, Nashville, Tennessee 37243
Phone 615-532-8462 Fax 615-532-8555

Newborn Screening Program Voice Response System Access Information

This feature of the Newborn Screening Program is intended to provide quick access to the test results 24 hours a day/7 days a week.

Local (Nashville): 262-3041
Toll Free: (866) 355-6132

When dialed, that number will connect you with a computerized voice response system which will access the newborn screening computer system. Using the keypad on a touch tone telephone, you will be able to request test results from the computer's database. In order to gain access to the system you must have:

(1) Valid Tennessee Physician's License Number
(2) Personal Identification Number (PIN)
(3) Touch Tone Phone
(4) Mother's Social Security Number
(5) Fax Machine, if you wish to receive faxed results

Please FAX the following information to the Newborn Screening Program (615) 532-8555 to gain access to the system. Allow 48 hours prior to accessing system for results, administrator will need to verify and enter access numbers.

First Name: _____ MI: ____ Last Name: _____

Tennessee License Number: _____

Email:_____

Your temporary PIN is 1234.
You will be prompted to change this PIN when you access the system for the 1st time.

Address of Practice: _____

_____

_____

Telephone: (_____)_____ Fax: (_____)_____