

## Tennessee Department of Health Women's Health & Genetics

630 Hart Lane  
Nashville, TN 37247  
Phone # 615-262-6304  
Fax # 615-262-6458



### Newborn Hearing

Phone # 615-262-6160  
Fax # 615-262-6159

### State Holidays (Oct-Dec)

Nov 11	Veteran's Day
Nov 27	Thanksgiving
Dec 25	Christmas

## HOW CAN WE HELP YOU?

The following are important numbers to help you save time:



- Voice Response System  
Ph 615-262-3041  
Toll Free 866-355-6132
- NBS Results  
Local 615-262-3041  
Toll Free 866-355-6132  
Fax 615-262-6458
- Filter Papers  
Ph 615-262-6391  
Fax 615-262-6455
- Pamphlets  
Ph 615-262-6304  
Fax 615-262-6458
- Billing  
Ph 615-262-6300  
Fax 615-262-6396
- CPT Codes  
Ph 615-262-6300
- Educational CD's  
Ph 615-262-6304

## Updates

The NBS lab and follow up departments are in the process of updating computer systems. Please bear with us as we update our forms and continue to provide results expeditiously to allow for prompt treatment of infants.

## VOICE RESPONSE SYSTEM—THE VRS

Providers have been added to the VRS with a temporary PIN 1234. Providers must access the VRS and change the temporary PIN to a permanent 4 digit PIN so that you can continue to access the VRS. If you have any questions, please call Nancy at 615-262-6304.

Please remember that the time spent giving normal results over the phone is time spent away from caring for sick babies.

### State of Tennessee Newborn Screening Program Voice Response System for Test Results

#### Required:

- (1) TN Physician License Number
  - (2) Personal Identification Number
  - (3) Mother's SSN
  - (4) Touch tone phone
  - (5) Fax machine if you want faxed results
- Results Available 24/7



**Local (Nashville) 262-3041**  
**Toll Free (866) 355-6132**



# Newborn Hearing Screening

[health.state.tn.us/NBS/hearing.htm](http://health.state.tn.us/NBS/hearing.htm)

Please join me in welcoming two new team members to the Newborn Hearing Screening (NHS) program. These consultants are contracted through the University of Tennessee Center on Deafness and replace Barbara Nicodemus, audiologist, who has worked with NHS since 2002.



**Julie Beeler** is a licensed audiologist and speech pathologist who previously worked at the UT Knoxville Child Hearing Services providing pediatric audiology and aural rehabilitation to children and their families. While there, she developed an expertise in the areas of auditory skills development in young children and cochlear implants. Prior to her work at UT, Julie was over the newborn hearing screening program at Baptist Memorial in Memphis. The pediatric audiology consultant position is funded through our HRSA grant for hearing screening. **Julie can be reached at 865-679-8474 or [jbeeler8@utk.edu](mailto:jbeeler8@utk.edu).**

**Susie McCamy** has a background in education and has teacher licensure in Deaf and Special Education, Child and Family Studies, and Educational Leadership. She has worked in the preschool special education and early intervention fields for over 30 years. She is a certified SKI\*HI trainer and serves on a national committee facilitating collaboration between Early Hearing Detection & Intervention (EHDI) and Part C Early Intervention. The deaf educator position is funded by the Department of Education, Tennessee Early Intervention System (TEIS). **Susie can be reached at 865-974-4137 or [smccamy@utk.edu](mailto:smccamy@utk.edu).**



The pediatric audiology consultant and deaf educator will provide services to: 1) assist hospitals and providers with newborn hearing screening, follow-up, and reporting, 2) facilitate access to community resources for children with hearing loss, 3) provide information and recommendations to providers relating to hearing aids, cochlear implants, assistive technology and communication options, and 4) provide consultative support to service coordinators, families, family support providers and local educational agencies during the transition into school services.

Newborn Hearing Screening - Jacque Cundall 615-262-6160 [Jacque.Cundall@state.tn.us](mailto:Jacque.Cundall@state.tn.us)