F 469 483.70(h)(4) MAINTAIN EFFECTIVE PEST CONTROL PROGRAM

The facility must maintain an effective pest control program so that the facility is free of pests and rodents.

This REQUIREMENT is not met as evidenced by:
Intakes: TN00029092

Based on record review, medical record review observation and interview, it was determined the facility failed to ensure 1 of 5 (300 hall) halls was free of pests.

The findings included:

Review of the facility's pest control maintenance log dated 12/12/11 documented, "...rooms 305, 304, 307, 310 also remaining rooms in this wing also common areas... control German Roach activity..." Future service visits by the same outside contracted pest control company were documented for 1/21/12 and 2/9/12. Review of the Pest control sighting log documented that roaches were seen 12/4/11 and 12/8/11 in rooms 305 and 310.

Medical record review of Resident #2's social service progress notes dated 12/29/11 documented, "...large number of clothing items (portable closet) Which is harboring roaches. Also resident's phone is infested w/ [with] roaches."

Observations in resident room 310 (300 hall) on

Rooms were serviced on 2/15/12 by Pest Contactor. Vendor toured the facility on 2/17/12 and left recommendation with Maintenance Director. All rooms were inspected by Maintenance for pests on 2/17/12. Facility sent letter to families notifying them of new policy. Rooms were baited again on 2/20/12. Maintenance Director or Designee will inspect affected rooms 3 times a week for 12 weeks. Then will inspect rooms on a weekly basis. The findings of the Audit will be brought to the monthly Quality Assurance and Assessment (QA&A) meeting by the Administrator or designee for 3 months. Based on findings of the audits the QA & A Committee will determine the need for continued reporting if 100% compliance has been met.
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2/14/12 at 4:00 PM, revealed a roach crawling across the floor of the room.

During an interview in resident room 310 (300 hall) on 2/14/12 at 3:55 PM, Random Resident (RR) #1 stated, "...They [the facility] don't keep it up like they should... I mean the roaches... I see them climbing up the side of my bed on the wall... There’ll be some [roaches] laying in your bed and you'll see them going up your wall..." Resident #2 stated, "...One crawled out and scared her [the nurse passing medicine] the last of last week. She [the nurse passing medicine] said she was going to report it..." RR #1 and Resident #2 were asked if they see roaches every day. Random Resident #1 and Resident #2 stated, "Yes."

During an interview in in resident room 311 on 2/14/12 at 4:05 PM, when asked if he had roaches in his room, RR #2 stated, "...Every day I get up see them shootin' across the floor..."

During an interview in the conference room on 2/15/12 at 9:10 AM, when informed of the roach problem, the Director of Maintenance stated, "...We've been fighting them [roaches] and they [pest control company] are suppose to be here today..."

During an interview in the social service office on 2/15/12 at 11:00 AM, the Social Worker confirmed that there had been a problem with roaches in Resident #2's room.

**RECEIVED**