F 205 483.12(b)(1)&(2) NOTICE OF BED-HOLD POLICY BEFORE/UPON TRANSFR

Before a nursing facility transfers a resident to a hospital or allows a resident to go on therapeutic leave, the nursing facility must provide written information to the resident and a family member or legal representative that specifies the duration of the bed-hold policy under the State plan, if any, during which the resident is permitted to return and resume residence in the nursing facility, and the nursing facility's policies regarding bed-hold periods, which must be consistent with paragraph (b)(3) of this section, permitting a resident to return.

At the time of transfer of a resident for hospitalization or therapeutic leave, a nursing facility must provide to the resident and a family member or legal representative written notice which specifies the duration of the bed-hold policy described in paragraph (b)(1) of this section.

This REQUIREMENT is not met as evidenced by:
- Complaint investigation for TN000029413
- Based on review of the facility's admission agreement, medical record review and interview, it was determined the facility failed to provide a bed-hold written notice to the resident and a family member or legal representative when the resident was transferred to the hospital for 1 of 5 (Resident #1) sampled residents reviewed.

The findings included:
- Review of the facility's admission agreement documented, ...6. Bed Hold Policy Before a

Any deficiencies statement ending with an asterisk (*) denotes a deficiency which the institution may be exempted from correcting providing it is determined that other steps provide sufficient protection to the patients. (See Instructions.) Except for nursing homes, the findings stated above are discloseable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are discloseable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.
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A resident may be transferred to a hospital or for a therapeutic leave, the Center is required to provide the Center's bed hold policy to the resident and a family member or Legal Representative. The bed hold policy includes any State bed hold requirements and information on how Medicare only and private pay residents may request and obtain a bed hold.

Medical record review for Resident #1 documented an admission date of 2/23/11 with diagnoses of Congestive Heart Failure, Chronic Obstructive Pulmonary Disease, Diabetes, Obesity, Myocardial Infarction, Acute Respiratory Failure and Reactive Confusion. Review of a physician's order dated 2/10/11 documented, "Transfer resident to Centennial Hospital ER [emergency room] for eval [evaluation], possibly admit..." The facility was unable to provide documentation of written information given to the resident and a family member or legal representative specifying the duration of the bed-hold policy at the time of the transfer.

During an interview in the conference room on 3/20/12 at 3:25 PM, the Administrator was asked if a written notice was sent with the resident or to a family member or the legal representative when the resident was transferred to the hospital. The Administrator stated, "No."

During an interview in the conference room on 3/20/12 at 4:25 PM, the Administrator was asked for the facility's bed hold policy. The Administrator stated, "...Our bed hold. We follow CMS [Centers of Medicare Services] guidelines and that is in the admission agreement..."