**Statement of Deficiencies and Plan of Correction**

**Name of Provider or Supplier:**
CUMBERLAND MANOR NURSING CENTER

**Street Address, City, State, Zip Code:**
4343 ASHLAND CITY HWY, NASHVILLE, TN 37218

**Identification Number:**
TN1908

**Date Survey Completed:**
01/25/2012

**ID Prefix Tag:**
N 645

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**Summary Statement of Deficiencies**

**Basic Services**

1. **Infection Control.**

   **(k) Space and facilities for housekeeping equipment and supply storage shall be provided in each service area. Storage for bulk supplies and equipment shall be located away from patient care areas. The building shall be kept in good repair, clean, sanitary and safe at all times.**

   This Rule is not met as evidenced by:
   - Intakes: TN00028253
   - Type C Pending Penalty #19

   Tennessee Code Annotated 68-11-804(c)19: The nursing home shall be clean and sanitary and in good repair at all times.

   Based on policy review, observation and interview, it was determined the housekeeping services failed to maintain a clean and sanitary environment in 23 of 63 (rooms 201, 203, 205, 301, 304, 305, 306, 310, 501, 502, 503, 504, 506, 508, 509, 510, 601, 607, 609, 705, 706, 710, 711, and 712) resident rooms and soiled shower chairs, equipment, curtains and floors in 2 of 2 (Central Bath 1 and 2) central baths.

   The findings included:

   1. Review of the facility's "Routine Cleaning of Equipment" policy documented, "...Wheelchairs, geri-chairs, walkers, scooters, merry-walkers, canes and other mobility aids should be cleaned weekly by the night shift... IV [intravenous] poles, feeding pumps and med carts should be kept clean at all times by the Charge Nurse. When a

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**Provider's Plan of Correction**

1. **Infection Control.**

   **(k) Space and facilities for housekeeping equipment and supply storage shall be provided in each service area. Storage for bulk supplies and equipment will be located away from patient care areas. The building will be kept in good repair, clean, sanitary and safe at all times.**

   Corrective Action:
   - (A) Rooms 201, 203, 205, 301, 304, 305, 306, 310, 501, 502, 503, 504, 506, 508, 509, 510, 601, 607, 609, 705, 706, 710, 711 and 712 were thoroughly cleaned on 1/24/12.
   - (B) The privacy curtain in room 203 was replaced with a new clean curtain free of stains on 1/24/12 by the housekeeping staff.
   - (C) The toilet pan in room 203, 301, 503, 609, and 711 were thoroughly cleaned on 1/24/12 by the cleaning staff.
   - (D) The wall paper in rooms 502, 706, and 710 were replaced on 2/2/12 by the maintenance supervisor.
   - (E) Central Bath 1 and 2, as well as equipment (shower chairs, bed side commodes, shower curtains, etc.) were thoroughly cleaned on 1/24/12 by the housekeeping and nursing staff.
   - (F) Focal area in room 705 was removed and discarded as of 1/25/12 by the DON.
   - (G) Vinyl flooring in rooms 305 and 609 were repaired/replaced on 2/2/12 by the maintenance supervisor.
   - (H) The caulk in rooms 501, 503, 506 and 508 was cleaned or replaced on 1/24/12 by the housekeeping supervisor and maintenance supervisor.
   - (I) On 2/3/12 the Administrator, DON, ADON, Maintenance Supervisor, Social Services, Activity Director, Bookkeeper, SDC, and RMN completed inspection rounds to resident's rooms and Central baths 1 and 2.

   (3) On 1/24/12 the housekeeping and nursing staff were instructed by the DON regarding but not limited to the facility policy regarding routine cleaning of the facility and equipment, reporting damaged/worn equipment and furniture.
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spill occurs, it should be cleaned up at that time... In addition to a routine cleaning schedule, everything should be cleaned on an as needed basis...

2. Observations on 1/23/12 beginning at 9:15 AM revealed the following:
   a. Room 201 - a large amount of dust balls on the floor under the head of the bed, beside the chair and under the bathroom sink.
   b. Room 203 - a large amount of dust balls on the floor under the head of the bed, beside the chair and table. A feeding pump had a dried tan substance all along the top of the pump, base of pump pole, walls and ceiling above bed A.
   c. Room 205 - a privacy curtain with multiple discolored stains and brown substances.

3. Observations on 1/23/12 beginning at 10:40 AM revealed the following:
   a. Room 301 - bathroom floors with brown and black particles, the paper towel holder with a large amount of dust and grime type substance, plastic containers on the vanity with gross amount of dust and a dried white substance along the tops and sides. A feeding pump with a dried tan substance all along the top and sides of the pump and pump pole.
   b. Room 304 - a gross amount of dust particles on the wall and behind the door and hinges and the bathroom sink with gross amount of white substance caked all over the faucet.
   c. Room 305 - the bathroom vinyl floor curled up at the edge of the threshold approximately 6 inches long, dirt particles on the floor and black grimy substance build up in the corners and under the sink.
   d. Room 306 - bathroom floors with multiple areas of a brown substance, a large amount of black grimy substance build up in the corners and

(4) The QA team (consisting of the Medical Director, Administrator, Director of Nursing, Director of Nursing Assistant, RMN, SDC, Bookkeeper, RD, Social Worker, MDS coordinators, and Maintenance supervisor) will monitor for compliance weekly x 1 month through random observation rounds then monthly x 3 months and report findings to the QA committee.

Completion date 2/10/12
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| N 645| Continued From page 2 | black particles on the floor.  
e. Room 310 - a large amount of black grimey substance build up in the corners of the bathroom, a dirty denture cup with moderate amount of brown substance on the exterior of the cup.  
4. Observations on 1/23/12 beginning at 10:35 AM revealed the following:  
a. Room 501 - the sink and vanity in the room with a brown and black stained caulk around the sink, gross build up of a white substance caked around the faucet.  
b. Room 502 - a large amount of dust balls on the floor under the head of A bed, and a 12 by (x) 2 inch area of shredded wallpaper at the head of the bed.  
c. Room 503 - A and B beds feeding pump had a dried tan substance all along the top, sides, screen, pump pole, night stand, wall and ceiling.  
d. Room 506 - the sink and vanity in the room with a brown and black stained caulk around the sink, gross build up of a white substance caked around the faucet.  
e. Room 508 - a large amount of black grimey substance build up in the corners of the bathroom, tape stuck to the vanity, a gross amount of white substance caked all over the faucet, caulk around the faucet with brown substances in the caulk.  
f. Room 509 - a soiled wheelchair.  
g. Room 510 - a large amount of dust balls on the floor under the head of the bed and beside the chair.  
5. Observations on 1/23/12 beginning at 10:30 AM revealed the following:  
a. Room 601 - a large amount of dust balls on the floor under the head of the bed and beside the chair. | N 645 | | | | |
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b. Room 607 - a large amount of dust balls on the floor under the head of the bed and in front of the chest.
c. Room 609 - a golf ball size hole in the bathroom vinyl floor covering, loose brown and black debris in the floor and various paper items. A feeding pump with a dried tan substance all along the front of the pump and pump pole.

6. Observations in room 711 on 1/23/12 at 10:30 AM revealed a feeding pump with a dried tan substance all along the top, front and lever of the pump.

7. Observations on 1/24/12 beginning at 10:25 AM revealed the following:
a. Room 705 - floor mat with slits, cracks and stuffing exposed, the bathroom elevated commode seat with brown colored substance on the front rail.
b. Room 705 - wall paper behind the head of B bed with a 6x6 inch torn area, a 3 foot long cove base off the wall lying on the floor revealing old glue and dirt build up.
c. Room 710 - wall paper to the left of the head board of B bed with a 12x2 inch torn area and a 6x6 inch torn gaping area.
d. Room 712 - a large amount of dust balls on the floor under the head of A bed, under the heating/cooling unit, in front of the closet, debris in the floor, paper pieces and brown and black substance on the bathroom floor.

8. During a tour and interview with the housekeeping supervisor on the 200, 300, 500, 600, 700 hall resident rooms on 1/24/12 at 10:40 AM, the housekeeping supervisor confirmed the unsanitary conditions of the feeding pumps and resident rooms and bathrooms. The housekeeping supervisor stated, "...This is..."
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 unacceptable...

During a tour and interview with the Administrator
on the 200, 300, 500, 600, and 700 hall resident
rooms on 1/24/12 at 10:50 AM, the Administrator
confirmed the unsanitary conditions of the feeding
pumps and resident rooms and bathrooms. The
Administrator stated, "...Yes, I see..."

9. Observations in Central Bath #1 on 1/24/12 at
8:00 AM revealed the following:

a. A large golf ball size hair ball in the floor and a
medicene cup under the vanity.
b. Shower stall #1 - two black color firm solid
substances lying in the stall floor, privacy curtain
with multiple white substances caked on curtain.
c. A shower chair with a blue mesh back had a
black substance under the seat.
d. Shower stall #2 - drinking straw and a
dissolving wet napkin on the floor.
e. A shower chair with a pink mesh back had a
large amount of a dried black substance under the
seat and on the chair frame.
f. Bed side commode #1 - pail with gross amount
of dried orange substance in the bottom.
g. Bed side commode #2 - broken seat back and
old tape around the foot.
h. A blue sensor pad for a chair with a large
amount of a black dried substance all over the
pad.
i. The privacy curtain leading into room had a
gross amount of dried white substances caked on
the curtain and dark discolored areas.

During an interview in Central Bath #1 on 1/24/12
at 8:00 AM, the Assistant Director of Nursing
(ADON) was asked to look at the equipment in
the central bath. The ADON stated, "...Yes, these
curtains need to be cleaned..." The ADON
confirmed all findings of the unsanitary room and
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| N 645 | Continued From page 5 | 10. Observations in Central Bath #2 on 1/24/12 at 7:40 AM revealed the following:  
   a. A shower chair with a white mesh back had a gross amount of black substances in the mesh, large amount of a dried brown substance smeared on top of the seat in 2 areas.  
   b. A pommel cushion in a wheelchair with a "Bugle" chip and white particles in the seat.  
   c. A shower stretcher pad with a large white film substance near the head area.  
   d. Shower chair #1 with a pink mesh back had a gross amount of black substances in the mesh, gross amount of dried black and brown substance under the seat and on the chair frame.  
   e. Shower chair #2 with a pink mesh back had a gross amount of black substances in the mesh, gross amount of dried black and brown substance under the seat and on the chair frame.  
   f. A blue floor pad with large slit in pad and multiple holes with stuffing exposed. The pad was folded lying on top of the shower stretcher.  
   g. A shower chair with a blue seat with a mesh type cover on seat had a large amount of brown stain discoloration.  
   h. A marcon geri chair pad had streaks of a white substance film on the back and the seat cushion with white dried particles.  
   i. A bed side commode with right arm pad broken off completely revealing jagged edges.  

During an interview in Central Bath #2 on 1/24/12 at 7:40 AM, the ADON was asked to look at the equipment in the central bath. the ADON stated, "...Yes, I see some stuff, it is flitty..." The ADON confirmed all the findings of the unsanitary room and equipment.  

11. During an interview at the nurses' station on
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<td>Continued From page 6 1/24/12 at 9:40 AM, the Director of Nursing (DON) was asked who is responsible for cleaning the equipment in the shower rooms. The DON stated, &quot;...It should be cleaned by nursing staff after each use with Supersani wipe or other disinfectant provided by housekeeping...&quot;</td>
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