N 645

1200-8-8-.06(3)(k) Basic Services

(3) Infection Control.

(k) Space and facilities for housekeeping equipment and supply storage shall be provided in each service area. Storage for bulk supplies and equipment shall be located away from patient care areas. The building shall be kept in good repair, clean, sanitary and safe at all times.

This Rule is not met as evidenced by:
Type C Pending Penalty #19

Tennessee Code Annotated 68-11-804(c)19:
The nursing home shall be clean and sanitary and in good repair at all times.

Based on policy review, observation and interview, it was determined the facility failed to ensure the environment was clean, sanitary and in good repair as evidenced by dirty air filters, dirty baseboards, dirty commodes, dirty floors, walls and sinks, leaky faucet, cracked caulking, torn plaster, window curtains torn and hanging down off the rod, privacy curtains hanging loosely and missing hooks from the rods and/or broken toilet paper holder in 14 of 52 (Rooms 104, 305, 306, 307, 309, 311, 314, 315, 401, 402, 406, 407, 408 and 411) resident rooms and 1 of 2 (300 hall common bath/shower room) common bath/shower room.

The findings included:

1. Review of the facility's housekeeping job responsibility documented, "...Housekeepers should then begin... doing a complete... Specific areas to be cleaned are: doors and door frames;
walls and ceilings where dust accumulates, patient room furniture; windows; window tracks; window sills... and all bath fixtures... 5. Specific common areas... exhaust vents; or any item that is prone to dust collection..."

Review of the facility's "Detailed Room Inspection" policy documented, "...the following items should be inspected and repaired, as necessary. 1. Bathroom floor, cove base walls, ceilings - paint, repair or replace. 2. Commodes - grout... 3. Sinks/ Vanities - faucet appearance, chips... 8. Floor tile, cove base, corner guards - in good repair... 9. Walls - clean, no holes, painted, in good repair... Curtains - clean, in good repair, open and close easily

2. Observations in room 104 on 1/6/14 at 3:25 PM, revealed the air conditioner unit's filter had a thick gray matter that rolled and fell off onto the floor.

3. Observations in room 305 on 1/6/14 at 10:00 AM, revealed a dark brown dried substance on the bathroom baseboards and the bottom portion of the commode.

4. Observations in room 306 on 1/6/14 at 3:20 PM and on 1/7/14 at 8:45 AM, revealed the bathroom floor was dirty and had a build-up of dirt in the corners, the sink faucet was leaking, the top edge of the sink was dirty with cracked caulking around the sink, the walls were dirty and stained and in the bedroom the plaster was torn off the corner of the wall under the television.

5. Observations in room 307 on 1/6/14 at 11:30 AM, revealed the window curtain was hanging down from the rod and held together with a clothespin. On 1/7/14 at 6:10 AM and on 1/8/14 at...
8:00 AM, revealed the window curtain was torn along the bottom with threads hanging down and hanging loosely from the top rod missing hangers and held together with a clothespin and the privacy curtain between the beds was hanging loose from the rod.

6. Observations in room 309 on 1/6/14 at 11:33 AM on 1/7/14 at 8:18 AM, revealed the privacy curtain between the beds hanging down from the top rail, the curtain over the window was hanging down from the rod. The bathroom had dirt around the wall, dirt and grime buildup in the corners of the floor, and missing cove base with a hole in the sheet rock, the wall behind the commode was dirty with dried streaks running down the wall.

7. Observations in room 311 on 1/7/14 at 8:30 AM, revealed the floor under the air conditioner unit was dirty with dust, dirt and grime, the window curtain was pulled and closed with a clothespin, the bathroom floor had dirt and grime buildup around the edges and the walls were dirty with dried streaks. On 1/8/14 at 9:45 AM, the privacy curtain between the beds was dirty with spots of brown stain.

8. Observations in room 314 on 1/7/14 at 8:50 AM, revealed dirt and grime along the edges of the floor in the bathroom, the cove base behind the commode was dirty, there was a dirt sediment on top of the vanity sink, dirt along the top of the vanity and a dirt buildup and grime in the corners of the bathroom floor.

9. Observations in room 315 on 1/6/14 at 11:45 AM, revealed the window curtains were hanging from the rod, the privacy curtain between the beds was missing several hooks, the wood trim under the window was dirty and covered in dust.
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dirt along the wall on the floor and in the corner, the bathroom floor along the wall behind the commode was dirty, the floor tile was buckled and not laying flat, the floor was stained between the commode and the wall under the tissue holder, dead bugs in the room, the wall under the sink and behind the commode was dirty with a spider web with a live spider crawling in the web, the floor has dirt in the corners.

10. Observations in room 401 on 1/6/14 at 9:47 AM, revealed the top of the window curtains were loose and hanging disheveled from the rod.

11. Observations in room 402 on 1/6/14 at 9:50 AM, revealed the privacy curtain in the center of the room was off the hooks in places.

12. Observations in room 406 on 1/7/14 at 1:45 PM, revealed the bathroom floor was dirty.

13. Observations in room 407 on 1/7/14 at 9:42 AM, revealed the window curtains were loose and hanging disheveled from the curtain rod.

14. Observations in room 408 on 1/6/14 at 3:31 PM, revealed dirt and bugs in the corner of the room by the window, the toilet paper holder in the bathroom was broken, a hole in the wall below a pipe under the sink with a water mark down the wall to the floor and the bathroom floor was dirty.

15. Observations in room 411 on 1/6/14 at 10:05 AM and on 1/7/14 at 10:00 AM, revealed the window curtains were loose and hanging disheveled from the curtain rod.

16. During an interview in room 311 on 1/6/14 at 9:45 AM, the Administrator and the Maintenance Supervisor confirmed the dirt and grime buildup
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were not acceptable. Both were asked why the window curtains were held together with clothespins. The Maintenance Supervisor stated, "[Named a resident] doesn't like for the curtains to blow cut over the fan..." The Maintenance Supervisor was then asked if [named a resident] put clothespins on the other resident's curtains. The Maintenance Supervisor then stated, "...I don't know why the others have the [clothespins]... these curtains are cheap plastic and we are forever putting them back on the rods..."

During an interview in the Administrator's office on 1/8/14 at 10:45 AM, the Administrator and the Maintenance Supervisor both agreed that there should not be spiders and cobwebs and base boards with dark brown dried substance in residents' rooms.

17. Observations in the 300 hall common bath/shower room on 1/8/14 at 12:00 PM, revealed walls were scuffed, the floor was dirty, there was a brown substance smeared on the wall plaster, tile was missing across the floor threshold between the entry door and the shower, grout in the shower and on the wall and floor were stained black, a shower curtain had black stains on the inside and torn across the bottom, the floor along the whirlpool was stained and dirty, the floor was missing a tile with a rusty nail sticking up, the training toilet floor was dirty along the walls and the walls were scuffed and had 3 holes in the wall beside the sink.

Observations in the 300 hall common bath/shower room on 1/8/14 at 9:30 AM, revealed dirty tissue on the shower floor, a brown smear on the wall with several black scuff marks, the entry floor had dark dirty stains, there was...
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<tr>
<th>ID PREFIX</th>
<th>TAG</th>
<th>SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)</th>
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<tr>
<td>N 645</td>
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<td>Continued From page 5 missing tile beside the whirlpool, used toilet tissue on the floor beside the whirlpool, a plastic coat hanger was on the floor, a piece of equipment plugged in the wall was laying on the floor and trash on the floor. During an interview in the 300 hall common bath/shower room on 1/8/14 at 9:30 AM, the Administrator was asked if the dirt on the floors and walls was acceptable. The Administrator stated, &quot;No ma'am.&quot; During an interview in the training toilet room on 1/8/14 at 9:35 AM, the Maintenance Supervisor was asked what the equipment on the floor was and why were there holes in the wall. The Maintenance Supervisor stated,...That is off of that indicating a piece of equipment in the shower room... the holes in the wall are where the anchors have pulled out and I was not aware... Nobody told me... Nursing will put it in my log at the nurses station...&quot;</td>
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