N 000

Initial Comments

Revised 2567; N629 was deleted per Health Care Facilities Director

N 727

1200-8-6-.05(6)(b) Basic Services

(6) Pharmaceutical Services.

(b) All internal and external medications and preparations intended for human use shall be stored separately. They shall be properly stored in medicine compartments, including cabinets on wheels, or drug rooms.

This Rule is not met as evidenced by:

Type C Pending Penalty #7

Tennessee Code Annotated 88-11-804(c)(7):
All internal and external medications and preparations intended for human use shall be stored separately. They shall be properly stored in medicine compartments, including cabinets on wheels, or drug rooms. Such cabinets or drug rooms shall be kept securely locked when not in use, and the key must be in the possession of the supervising nurse or other authorized persons then on duty.

Based on observation and interview, it was determined the facility failed to ensure medications were stored in locked compartments when 2 of 6 nurses (Nurses #4 and 6) failed to correctly dispose of an unused medication or allowed Resident #16 to keep a medication unsecured at the bedside.

The findings included:

1. Observations in Resident #16's room on 10/11/10 at 11:05 AM and on 10/12/10 at 2:40

Medication carts must be kept locked when unattended and out of view. Unused medication must be disposed per facility's policy. Drugs and biologicals must be stored in locked medication cart when unattended and out of licensed nurses sight. All unused medications must be disposed of properly in "sharps container" on side of medication cart. All medications for self administration must be stored in a locked container per facility self administration policy.

In-service on 10/13/10 by DON to all licensed nurses of "Self Administration of Medication Procedure" including securing of medications in locked container, locking medication cart when out of nurse's sight and unattended, and disposing of all unused medications properly.

Audit monthly by pharmacy consultant during her monthly review to determine compliance of adherence to policy of locking medication cart, proper disposing of medication and securing self administration of medications. Any noncompliance noted will be reported to DON immediately and action taken. DON will do random audits weekly x4 then monthly licensed nurses to determine compliance of disposing medications properly, locking of medication...
### Division of Health Care Facilities

#### Statement of Deficiencies and Plan of Correction

<table>
<thead>
<tr>
<th>(X1) Provider/Supplier/Villa Identification Number:</th>
<th>(X2) Multiple Construction A. Building</th>
<th>B. Wings</th>
<th>(X3) Date Survey Completed</th>
</tr>
</thead>
<tbody>
<tr>
<td>TN8101</td>
<td></td>
<td></td>
<td>10/13/2010</td>
</tr>
</tbody>
</table>

**Name of Provider or Supplier:** Manor House of Dover

**Street Address, City, State, Zip Code:**
537 Spring Street, PO Box 399
Dover, TN 37068

<table>
<thead>
<tr>
<th>ID PREFIX TAG</th>
<th>SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)</th>
<th>ID PREFIX TAG</th>
<th>PROVIDER'S PLAN OF CORRECTION (Each corrective action should be cross-referenced to the appropriate deficiency)</th>
<th>(X5) Complete Date</th>
</tr>
</thead>
</table>
| N727          | Continued from page 1 PM, revealed Resident #16 sitting in the her room holding an inhaler in her left hand while unattended by staff. During an interview in the hallway outside room 20 on 10/12/10 at 2:50 PM, Nurse #4 was asked about the inhaler being kept at bedside. Nurse #4 stated, "She self-administers that inhaler and keeps it in her room all the time."

2. Observations in the hallway outside room 32 on 10/12/10 at 4:30 PM, revealed Nurse #5 placed a Ferrous Sulfate 325 mg [milligram] tablet in the trash container on the side of the medication cart.

During an interview in the hallway outside room 32 on 10/12/10 at 4:40 PM, Nurse #5 was asked where did she dispose of unused medications. Nurse #5 stated, "I shouldn't have put that pill in the trash. It is supposed to go in the sharps container." | N727 | Cart when unattended and out of sight and secure of self-administered medication per facility policy. Any noncompliance noted will be reported to DON immediately and action taken. This plan of correction will be reviewed and followed in the facilities monthly CQI Committee comprised of Administrator, DON, MDS, Therapy Director, Dietary Supervisor, Care Plan Coordinator, Social Services, Activity Supervisor, Treatment Nurse, Risk Manager, Medical Director, and Restorative Supervisor. The facilities CQI Committee will make recommendations to the Director of Nursing and develop plans of action if areas of noncompliance are noted. The DON will immediately begin to implement any new plans of action recommended. The DON will monitor monthly new recommendations to ensure recommendations are followed. | |
| N728          | 1200-8-6-06(6)(b) Basic Services (6) Pharmaceutical Services (b) Such cabinet or drug rooms shall be kept securely locked when not in use, and the key must be in the possession of the supervising nurse or other authorized persons. | N728 | Medication carts must be kept locked when unattended and out of view. Unused medication must be disposed per facility's policy. Drugs and biologicals must be stored in locked medication cart when unattended and out of licensed nurses sight. All unused medications must be disposed of properly in "sharps Container" on side of medication cart. All medications for self administration must be stored in a locked container per facility self administration policy. | |

This Rule is not met as evidenced by:

- Type C Pending Penalty #7

Tennessee Code Annotated 68-11-804(c)(7):

All internal and external medications and preparations intended for human use shall be stored separately. They shall be properly stored.
In medicine compartments, including cabinets on wheels, or drug rooms. Such cabinets or drug rooms shall be kept securely locked when not in use, and the key must be in the possession of the supervising nurse or other authorized persons then on duty.

Based on observation, it was determined the facility failed to ensure medications were stored in locked compartments when 1 of 6 nurses (Nurses #5) left the medication cart unlocked.

The findings included:

Observations at the nurse's station on 10/12/10 at 4:10 PM, revealed Nurse #5 unlocked the medication cart, spilled water on top of the cart, left the cart and entered the clean utility room shutting the door. Nurse #5 left the medication cart unlocked, unattended and out of her view.

Observations of medication administration in room 32 on 10/12/10 at 5:22 PM, revealed Nurse #5 entered the room and administered medications to Resident #8. Nurse #5 left the medication cart unlocked, unattended and out of her view.

In-service on 10/13/10 by DON to all licensed nurses of “Self Administration of Medication Procedure” including securing of medications in locked container, locking medication cart when out of nurses sight and unattended, and disposing of all unused medications properly.

Audit monthly by pharmacy consultant during her monthly review to determine compliance of adherence to policy of locking medication cart, proper disposing of medication and securing self administration of medications. Any noncompliance noted will be reported to DON immediately and action taken.

This plan of correction will be reviewed and followed in the facility's monthly CQI Committee comprised of Administrator, DON, MDS, Therapy Director, Dietary Supervisor, Care Plan Coordinator, Social Services, Activity Supervisor, Treatment Nurse, Risk Manager, Medical Director, and Restorative Supervisor. The facility's CQI Committee will make recommendations to the Director of Nursing and develop plans of action if areas of noncompliance are noted. The DON will immediately begin to implement any new plans of action recommended. The DON will monitor monthly new recommendations to ensure recommendations are followed.