## Infection Control

8. Water pitchers, glasses, thermometers, emesis basins, douche apparatus, enema apparatus, urinals, mouthwash cups, bedpans and similar items of equipment coming into intimate contact with residents shall be disinfected or sterilized after each use unless individual equipment for each is provided and then sterilized or disinfected between residents and as often as necessary to maintain them in a clean and sanitary condition. Single use, resident disposable items are acceptable but shall not be reused.

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**DISCLAIMER:** This Plan of Correction does not constitute an admission or agreement by the provider with the findings or conclusions set forth in the statement of deficiencies.

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**Basic Services**

Water pitchers, glasses, thermometers, emesis basins, douche apparatus, enema apparatus, urinals, mouthwash cups, bedpans and similar items of equipment coming into intimate contact with residents shall be disinfected or sterilized after each use unless individual equipment for each is provided and then sterilized or disinfected between residents and as often as necessary to maintain them in a clean and sanitary condition. Single use, resident disposable items are acceptable but shall not be reused.

The facility will ensure that common use equipment and areas in the facility are...
**N 629**

Continued From page 1

"...Wipe permanent equipment... daily..."

2. Review of the facility’s "Infection Control, Standard Precautions" policy documented, "...Standard Precautions will be used in the care of all residents regardless of their diagnosis or presumed infection status. Standard Precautions apply to blood, body fluids, secretions, excretions regardless of whether or not they contain visible blood, nonintact skin, and mucous membranes. Ensure that reusable equipment is not used for the care of another resident until it has been appropriately cleaned..."

a. Observations on the 800 hall on 1/28/13 at 1:07 PM, revealed a shower bed parked in the hall with a puddle of yellow liquid pooled in bottom of the bed.

b. Observations on the 400 hall on 1/28/13 at 2:55 PM, revealed a resident lift, labeled #B2 parked outside of room 400 with dirty build up and scuffed bottom rails.

c. Observations on the 500 hall on 1/28/13 at 3:55 PM, revealed a resident lift parked at the end of the 500 hall with dirty build up on the footrest and base of the equipment.

During an interview in the conference room on 1/28/13 at 4:55 PM, the Administrator was asked who was responsible for overseeing the cleaning of the facility. The Administrator stated, "The housekeeping staff is contract, they have their own supervisors and it's my responsibility to monitor them also. The overall responsibility is mine..."

During an interview on the 600 hall on 1/28/13 at 5:10 PM, Nurse #4 was asked what the cleaning schedule is for patient care equipment. Nurse #4

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**N 629**

safe and sanitary to prevent the potential spread of infections.

1. Permanent equipment will be wiped daily

2. Reusable equipment will be appropriately cleaned before it is used for the care of another resident.

   a. Shower bed parked on the 800 Hallway was cleaned on 2/11/13.

   b. Lift labeled #B2 parked on the 400 Hallway was cleaned on 2/11/13.

   c. The lift on the 500 Hallway was cleaned on 2/11/13

Nurse Educator provided education to on the cleaning schedule of permanent and reusable equipment including the facility's policy and procedure by 3/4/13.

Nurse Managers and Nursing Supervisors will monitor the cleanliness of equipment and observe staff cleaning
Continued From page 2

stated, "...I don't know the schedule... it don't look like it's been cleaned... it needs to be cleaned..."

During an interview in the conference room on 1/29/13 at 5:30 PM, the Administrator was asked, "Who is monitoring needed repairs and housekeeping?" The Administrator stated, "CNAs [Certified Nursing Assistant] and nurses haven't been part of the solution in the past but going forward will work as a team..."

During an interview on the 400 hall on 1/30/13 at 5:45 PM the Nurse Consultant stated, "...We had systems in place, but no follow-up. [Named Housekeeping Supervisor of Named Contracted Housekeeping Service] was to oversee the housekeeping staff. The unit managers and others should have been checking, following up and checking..."

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1200-8-6-.06(3)(k) Basic Services

(3) Infection Control.

(k) Space and facilities for housekeeping equipment and supply storage shall be provided in each service area. Storage for bulk supplies and equipment shall be located away from patient care areas. The building shall be kept in good repair, clean, sanitary and safe at all times.

This Rule is not met as evidenced by:
Type C Pending Penalty #19

Tennessee Code Annotated 68-11-(804(c)19: The nursing home shall be clean, sanitary and in good repair at all times:

equipment between resident uses on daily rounds for 30 days and then randomly over the next two quarters reporting the findings to the QA Committee for review and to ensure that continued compliance is maintained.

3/4/13

The facility must provide housekeeping and maintenance services necessary to maintain a sanitary, orderly and comfortable interior.

Room 100; Wall board has been placed behind the bed by the window, AC unit vents have been cleaned and the edges of the floor and the baseboards have been cleaned.

Room 101; wall board has been placed behind the bed by the
Based on review of the housekeeper's job description, review of the housekeeping daily detail assignment calendar, policy review, observation and interview, it was determined the facility failed to provide housekeeping and effective maintenance services to maintain a sanitary, orderly and comfortable environment as evidenced by baseboard peeling from the wall, scuff marks on the walls, cracked and missing tiles, missing hooks and privacy curtains dirty and stained, missing dials on air conditioners (AC), front panels of AC dirty and dusty, window curtains with dust build-up, and missing knobs on bedside tables, dirt build-up around commodes and baseboards on 4 of 4 (A unit, B unit, C unit and D unit) units. The facility's failure to provide effective maintenance and housekeeping services to maintain a sanitary, orderly and comfortable environment resulted in substandard quality of care.

The findings included:

1. Review of the housekeeper job description documented, "...7:00 CLOCK IN-AM TOUR CHECK EVERY ROOM AND COMMON AREA FOR TRASH, SPILLS, CHECK BATHROOMS, STOCK TOILET TISSUE, PAPER TOWELS... 8:00 BEGIN CLEANING ROOMS AND COMMON AREAS..."

Review of the housekeeper job description for "FLOOR CARE 6 A.M. - [to] 2 P. M." documented, "...DUST MOP HALLWAYS AND AUTO (automatic) SCRUB HALLWAYS (ALL HALLWAYS)... WORK ON CORNERS AND EDGES, BUFF ROOMS AND HALLWAYS THAT IS ASSIGNED DAILY ON BUFFING SCHEDULE..."

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<td>window, bases of the door frame have been painted, the edges of the floor and baseboards have been cleaned.</td>
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<td>Room 103; Wall board has been placed to the left of the bed by the door, the wall to the left of the bed has been cleaned, the edges of the floor and the baseboard have been cleaned.</td>
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<td>Room 104; Floors have been cleaned and buffed, the door frames have been painted, the edges of the floors and baseboard have been cleaned, the bathroom floor has been cleaned and the floor at the edge of the toilet has been cleaned.</td>
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<td>Room 105; Wall besides the bathroom has been cleaned, the sheetrock has been repaired, the wall covering around the corner has been repaired, the AC unit and vents have</td>
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<tr>
<td>2. Review of the housekeeping daily detail assignment calendar documented, &quot;...Special Projects-Are areas that have project such as deep cleaning, edges / corners, wipe downs. Deep cleaning consist of changing cubicle curtains, pulling out furniture, window sills, beds, side tables, edges/corners...&quot;</td>
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<td>3. Review of the &quot;Housekeeping Policy&quot; documented, &quot;...Housekeeping is an important necessity in the facility. The organization of housekeeping is important to assure cleanliness of the facility...&quot;</td>
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<td>4. Observations during the tour of the A unit (100/200 hall) on 1/28/13 beginning at 2:55 PM revealed the following:</td>
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<td>a. Room 100 - Wallpaper peeling behind the bed by the window, the air conditioner vent was dirty, edges of the floor and the baseboards were dirty.</td>
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<td>b. Room 101 - Wallpaper peeling behind the bed by the window, bases of the door frames with peeling paint and dirt, edges of the floor and the baseboards were dirty.</td>
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<td>c. Room 103 - Wall scuffed to the left of the bed by the door, the wall was stained to the left of the bed by the window, edges of the floor and the baseboards were dirty.</td>
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<td>d. Room 104 - Floors scuffed, bases of the door frames with peeling paint and dirt, edges of the floor and the baseboards were dirty.</td>
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<td>e. Room 105 - Wall beside the bathroom floor with brown stains, sheetrock peeling, the wall covering was torn off the corner of the wall beside the closet, the air conditioner vent was dirty and covered with lint, dust and dirt on air conditioner control panel, the baseboard was missing under the air unit, peeling paint below the window, wall</td>
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been cleaned, the baseboard has been replaced under the AC unit, Wall below the window has been painted, wall beside the AC unit has been cleaned, the bases of the door frame has been painted, the edges of the floor and baseboard have been cleaned, the soap dispenser in the bathroom has been repaired, the base of the toilet has been cleaned. Room 106; The AC vents have been cleaned and the edges of the floor and baseboards have been cleaned. Room 107; Wall board has been placed behind the widow, the air vent has been cleaned, the floor under the AC unit has been cleaned, the baseboard under the Ac unit and to the left of the bathroom has been repaired, the base of the door frames have been painted, around the door frames, the edges of the floor and the baseboard have been cleaned.
### Summary of Deficiencies

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<tr>
<th>ID</th>
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<th>Regulatory or LSC Identifying Information</th>
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<td>N 645</td>
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- **N 645**: Beside the air unit with brown/black stains, bases of the door frames with peeling paint and dirt, edges of the floor and the baseboards were dirty, the soap dispenser was off of the wall in the bathroom and laying on the counter, the base of the toilet was dirty.
  - **f. Room 106**: The air vent was dirty, edges of the floor and the baseboards were dirty.
  - **g. Room 107**: Peeling paint behind the bed by the window, the air vent was dirty, the floor has black stains under the air unit, the baseboard was missing under the air unit, the baseboard was peeling from the wall to the left of the bathroom, edges of the floor and the baseboards were dirty.
  - **h. Room 108**: The air vent was dirty, bases of the the door frames with peeling paint and dirt, edges of floor and baseboards were dirty.
  - **i. Room 109**: The air vent was dirty, bases of the door frames with peeling paint and dirt, edges of the floor and the baseboards were dirty.
  - **j. Room 110**: Walls to the right and the left of the bathroom are scuffed and stained, sheetrock was peeling behind the bed by the window, the wall to the right of the bed was stained, the air vent was dirty, bases of the door frames with peeling paint and dirt, edges of the floor and baseboards were dirty.
  - **k. Room 112**: The air vent was dirty, the baseboard was missing to the left of the air unit with peeling sheetrock, bases of the door frames with peeling paint and dirt, edges of the floor and baseboards were dirty.
  - **l. Room 200**: Wallpaper was peeling behind the bed by the window, the air vent was dirty, the floor was scuffed, bases of the door frames with peeling paint and dirt, edges of the floor and baseboards were dirty, the base of the commode.

### Correction Plans

- **Room 108**: The air vent has been cleaned, the bases of the door frames have been painted and cleaned.

- **Room 109**: The air vent has been cleaned, the base of the door frames have been painted and cleaned, the edges of the floor, the baseboards and the base of the commode have been cleaned.

- **Room 110**: The walls have been cleaned and repaired, the vent, around door frames, floor and baseboard have been cleaned.

- **Room 112**: The air vent has been cleaned, the baseboard to the left of the AC unit and the peeling sheetrock have been repaired, the base of the door frames have been painted and the edges of the floor and baseboards have been cleaned.
N 945  Continued From page 6

<table>
<thead>
<tr>
<th>TAG</th>
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<th>SUMMARY STATEMENT OF DEFICIENCIES</th>
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<td>N 645</td>
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<td>m. Room 202 - The air vent was dirty, clear tape noted taped from edge of wall and continues around to the front of the unit, bases of the door frames with peeling paint and dirt, the edges of the floor and baseboards were dirty, the base of the commode was dirty and an odor was noted in the bathroom.</td>
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<td>n. Room 203 - The air vent was dirty, with duct tape at the bottom of air unit, the floor was scuffed, the edges of the floor and baseboards were dirty.</td>
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<td>o. Room 204 - The air vent was dirty, a black stain was under the air unit, floor was scuffed, bases of the door frames with peeling paint and dirt, edges of the floor and baseboards were dirty.</td>
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<td>p. Room 205 - Floor was scuffed, bases of the door frames with peeling paint and dirt, edges of the floor and baseboards were dirty.</td>
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<td>q. Room 206 - Air vent was dirty, knobs missing from the air unit, floor was scuffed, edges of the floor and baseboards were dirty.</td>
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<td>r. Room 207 - The baseboard under the air unit was peeling, bases of the door frames with peeling paint and dirt, edges of the floor and baseboards were dirty.</td>
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<td>s. Room 208 - The air vent was dirty, the wall to the right of the bathroom door was stained, floor was scuffed, bases of the door frames with peeling paint and dirt, edges of the floor and baseboards were dirty.</td>
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<td>t. Room 209 - Wallpaper peeling behind the bed by the door, floor was scuffed, edges of the floor and baseboards were dirty.</td>
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<td>u. Room 210 - Floor was scuffed, bases of the door frames with peeling paint and dirt, edges of the floor and baseboards were dirty.</td>
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<td>v. Room 211 - The air vent was dirty, the floor under the air unit was stained, floor was scuffed, Room 200; Wall board has been placed behind the bed by the window, the air vents and floor have been cleaned, the bases of the door frames have been painted, the door frame edges, the floor and the baseboards and the base of the commode have been cleaned.</td>
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<td>Room 202; The air vent has been cleaned, the tape around the AC unit has been removed, the bases of the door frames have been painted and cleaned, the edges of the floor, the baseboards and the base of the commode have been cleaned.</td>
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<td></td>
<td>Room 203; The air vent was dirty, the tape around the AC unit has been removed, the floor has been cleaned, the edges of the floor and baseboards have been cleaned.</td>
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</table>
|      |    | Room 204; The air vent and under the AC unit have been cleaned, the floor has been cleaned, the base of the door frames have been painted.
b. Room 217 - The air vent was dirty, the floor underneath the air unit was stained, the floor was scuffed, edges of the floor and baseboards were dirty.

during an interview in room 212D on 1/29/13 at 9:07 AM, resident #250 was asked if the facility was clean. Resident #250 stated, "No, does not look clean."

5. Observations during the tour of the B Unit

and cleaned, the edges of the floor and baseboards have been cleaned.

Room 205; The floors have been cleaned, the base of the door frames have been painted and the edges of the floor and baseboards have been cleaned.

Room 206; The air vents have been cleaned, knobs have been replaced, the floor has been cleaned and buffed and the edges of the floor and baseboards have been cleaned.

Room 207; The baseboard under the AC unit has been repaired, the bases of the door frames have been painted and cleaned and the edges of the floor and baseboards have been cleaned.

Room 208; the edges of the floor and baseboards have been cleaned, the wall to the right of the bathroom door has been cleaned, the floor has
N 645. Continued From page 8

(300/400 hall) on 1/28/13 beginning at 2:55 PM revealed the following:

- a. Room 300 - Overbed table had chipped paint and rust on the bottom rails. Orange spots on the floor, air unit was dirty and the high heat button was missing, bathroom floor was dirty, floor around the base of toilet has a brown/black residue, sink top was dirty with paper dried and stuck to it and a hole in the wall near the light switch in the bathroom.

- b. Room 301 - Air unit missing cover for switches with the cover laying on top of vent. Part of air unit was lying on the floor under the air unit. Brown/black residue on the floor around the base of the toilet. Bathroom light cover was crooked.

- c. Room 302 - Overbed table had chipped paint and rust on the bottom rails. Air unit was dirty and pulled away from the wall. Breeze from outside could be felt coming through the opening. Air unit was missing the control panel cover. Urine odor in the bathroom. Bathroom floor was dirty with sticky residue. Brown/black residue on the floor around the base of the toilet. Light cover in bathroom was crooked.

- d. Room 303 - Area of wallpaper pulled off of wall behind the bed by the window, air unit was dirty and missing the temperature knob, both overbed tables had chipped paint and rust on the bottom rails.

- e. Room 304 - Area of wallpaper pulled off of wall behind the bed by the window. Air unit was dirty and the front cover was taped on with dirty, white tape. Floor was dirty. Bottom of the overbed table was dirty. Brown spots noted on the privacy curtains.

- f. Room 305 - Top of air unit was broken. Air unit had duct tape around wall. Air unit was dirty with the unit turned off. Breeze from outside was felt coming in room around air unit. Safety pad on the floor on the right side of the bed by the door was been cleaned and buffed, the base of the door frames have been painted and the edges of the floor and the baseboards have been cleaned.

Room 209; Wall board has been placed behind the bed by the door, the floor has been cleaned and buffed and the edges of the floor and baseboards have been cleaned.

Room 210; The floor has been cleaned and buffed, the base of the door frames have been painted and cleaned, the edges of the floor and baseboards have been cleaned.

Room 211; The air vent and the floor under the air vent have been cleaned, the floor has been cleaned and buffed, the base of the door frames have been painted and cleaned, the edges of the floor, the baseboards and the bathroom have been cleaned.
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<td>dirty. Overbed table had chipped paint and rust on the bottom rails.</td>
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<td>g. Room 306 - Air unit was dirty, the chair on the right side of the bed by the window was dirty with a brown residue on the front of the seat, overbed table had chipped paint and rust on the bottom rails, sink top in bathroom was dirty, brown/black residue on the floor around the base of the toilet and a used crushed pill package was laying on top of the toilet paper holder.</td>
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<td>h. Room 307 - Privacy curtains were dirty, window curtains were dirty, overbed table by the bed by the window had a dirty residue on the bottom and top of table was dirty. Air unit was dirty. Window blinds were dirty. Bathroom light cover was crooked. Brown/black residue on the floor around the base of the toilet. Sink was dirty with dried paper residue.</td>
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<td>i. Room 308 - Area of wallpaper pulled off the wall behind the bed by the door and air unit was dirty.</td>
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<td>j. Room 309 - The blanket on the bed by the door was stained, both overbed tables had chipped paint and rust on the bottom rails, air unit had a gap between the wall and the unit and a breeze was felt coming in the room.</td>
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<td>k. Room 310 - Air unit was dirty, privacy curtains were dirty, floor was dirty, odor in the bathroom, brown/black residue on the floor around the toilet base, the white can with a top in the bathroom had brown stains running down the sides of the can, a hole in the ceiling above the sink in the bathroom and sink top was dirty with dried paper residue.</td>
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<td>l. Room 312 - Area on wall behind the bed by the door had scratch marks. Water marks were noted on the ceiling, vent cover on the wall was loose, overbed tables had chipped paint and rust on the bottom rails, air unit controls didn't fit the panel and air conditioner vents were dirty.</td>
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<td>m. Room 400 - Walls were dirty, with scrapes and</td>
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Room 212; The floor has been cleaned and buffed, the air vents and the floor underneath the AC unit have been cleaned, the edge of the wall adjacent to the AC unit has been cleaned, the wall beside the bathroom door has been cleaned, the base of the door frames have been painted and cleaned, the edges of the door frames, the baseboards and the floor underneath the sink have been cleaned.

Room 213; the air vent and the floor under the AC unit have been cleaned, the floor has been cleaned and buffed, the base of the door frames have been painted and cleaned and the edges of the floor and the baseboard have been cleaned.

Room 214; The air vent has been cleaned; the floor has been cleaned and buffed, the edges of the floor,
### N 645

**Continued From page 10**

black marks.

n. Room 403 - The air conditioner vent was dirty, window blinds and curtains were dirty, privacy curtain was dirty, holes in the wall paper at the head of the bed, bathroom walls were dirty and had scuff marks.

o. Room 405 - Walls with scuff marks, dirty and peeling wall paper, holes in the wall paper at the head of the bed.

p. Room 406 - Air conditioner vent was dirty, window blinds and curtains were dirty, privacy curtain was dirty, bathroom vanity top was dirty, black ring in the floor at the base of the toilet.

q. Room 407 - Air conditioner vent was dirty, window blinds and curtains were dirty, walls were dirty and scuffed, bathroom sink drain cracked and vanity sink top was dirty.

r. Room 408 - Air conditioner vent was dirty, the television was covered in dust and a black ring on the floor at the base of the toilet.

s. Room 409 - Air conditioner vent was dirty, and left in the open position, privacy curtain was dirty, and walls were scuffed with black marks.

t. Room 410 - Window blinds were dirty, walls with scuffed black marks, wall paper torn at the head of the bed, bathroom sink was cracked around the drain, and the vanity sink top was dirty.

u. Room 411 - Window blinds and curtains were dirty, privacy curtain was dirty, stains on the wall at the head of the bed and near the bathroom wall, the bathroom vanity sink top was dirty, and there was a black ring on the floor at the toilet base.

v. Room 412 - Air conditioner vent was dirty, walls scuffed with black marks, and a black ring on the floor at the base of the toilet.

w. Room 413 - Holes in the wall, and black scuff marks on the wall.

x. Room 414 - Air conditioner vent was dirty, torn

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the baseboard and the base of the commode have been cleaned.

Room 215; The air vent has been cleaned, the floor has been cleaned and buffed, the base of the door frames have been painted and cleaned, the edges of the floor, the baseboards and the floor between the wall and the commode have been cleaned.

Room 216; The air vent has been cleaned, the wall on both sides of the bathroom has been repaired, the base of the door frames have been painted and the edges of the floor and the baseboards have been cleaned.

Room 217; The air vent and the floor underneath the AC unit have been cleaned, the floor has been cleaned and buffed and the edges of the floor and the baseboard have been cleaned.
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- y. Room 415 - Air conditioner vent was dirty, window blinds and curtains were dirty, privacy curtain was dirty, bathroom vanity sink top was dirty, and a black ring on the floor at the base of the toilet.
- z. Room 416 - Air conditioner vent was dirty.
  - aa. Room 417 - Air conditioner vent was dirty, wall paper peeling in the room, and the floor was dirty.
  - bb. Room 418 - Air conditioner vent was dirty, black ring on the floor at the base of the toilet.
  - cc. Room 419 - The bathroom sink drain was cracked, and a black ring on the floor at the base of the toilet.

6. Observations during the tour of the C unit (500/600 hall) on 1/28/13 beginning at 3:00 PM revealed the following:

- a. Room 500 - Tile on the floor was cracked across the entrance with dirty build-up around door facings, square rust stains on the floor under and to the right of the bed, the wall behind the first bed was dirty with food, splash stains, and wall paper peeling, large stain on the floor in front of the chest of drawers, dried paint drippings on the closet door, air unit dirty, dirty buildup along the base board on the floor throughout the room and bathroom, cracked sink basin, holes in the wall and peeled and missing wall board under the soap dispenser.
- b. Room 501 - Tile on the floor was cracked across the entrance, food particles on the floor beside the bed, dirty build up under the air unit, cracked tile at the entrance to the bathroom, caulking missing around the base of the commode, holes in the wall and ripped wall board around the soap dispenser.
- c. Room 502 - Tile on the floor was cracked across the entrance, dirty build-up around the

Room 300: The base of over bed table has been sanded and painted, the floor has been cleaned, the air unit has been cleaned, the knob has been replaced, the bathroom floor and the floor around the toilet has been cleaned, the sink top has been cleaned and the hole in the wall near the light switch has been repaired.

Room 301: Air unit has been repaired, the floor around the commode has been cleaned and the bathroom light has been straightened.

Room 302: The over bed table has been sanded and painted, the air unit has been cleaned and tightened so that no breeze can be felt coming through the wall, door for AC controls has been repaired, the bathroom has been cleaned, there is no sticky substance on floor, no residue around the base of commode and the light fixture has been tightened.
<table>
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<tr>
<th>(X1) ID</th>
<th>SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)</th>
<th>(X2) ID</th>
<th>PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)</th>
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<tbody>
<tr>
<td>N 645</td>
<td>Continued From page 12 door facing and around the room, dirty privacy curtain, floor dirty with food substance between the bed and the window, chest of drawers with large area where the varnish peeled off the top,</td>
<td>N 646</td>
<td>Room 303; Wall board has been placed behind the bed, the air unit has been cleaned and control knobs replaced and both over bed tables have been sanded and painted.</td>
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<td>drawers out of alignment, floor stained with rusty square shapes, baseboard peeling away from the walls, cracked tile behind the door, dirty build up at baseboards, door facing in the bathroom with rusty and peeling paint, floor has a dirt build up, very large brown smear/stain on the bathroom floor, paper/cardboard like substance stuck to vanity top, cracked wash basin, wall board peeling around the soap dispenser, holes in the wall around the paper towel dispenser, cracked and peeling grout around the toilet base.</td>
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<td>d. Room 503 - Tile on the floor was cracked across the entrance, dirty build-up at baseboard and door facing on the floor, dirty build up on floor along baseboards, walls behind the headboards dirty and scarred, soiled privacy curtain, bathroom door facing scarred with rusty and peeling paint, dirty build up on the floor around the room, cracked sink basin, holes in the dry wall below the soap dispenser and beside the paper towel dispenser, cardboard like substance stuck to the back splash under the paper towels and on the vanity top to the right of the sink.</td>
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<td>e. Room 504 - Tile on the floor was cracked across the entrance, dirty build up around the door facing, wall marred and scuffed behind the bed, dirty build up on the floor along the baseboard, duct tape peeling from the baseboard at the corner near the closet, air unit dirty and scarred.</td>
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<td>f. Room 505 - Tile on the floor across the entrance was cracked, dirty build up around the door facing, wall behind the head board, marred with the wallpaper peeled off as large as the head board, dirty privacy curtain, the wall between the bathroom door and the closet marred and scuffed.</td>
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<td>(X4) ID PREFIX TAG</td>
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<tr>
<td>N 645</td>
<td>Continued From page 13 with large black streaks, air unit dirty, dirty build up on the floor along baseboards all around the room.</td>
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<td>sink and the floor in the bathroom has been cleaned and the top of the toilet paper holder has been cleaned.</td>
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<td>g. Room 506 - Tile on the floor across the entrance was cracked, dirty build up around the door facing, walls marred and scuffed, air unit dirty, tile cracked across the bathroom entrance, door facing in bathroom rusty and chipped, smear/stain at the base of the toilet, wall behind the head board above base board dirty, floor mat dirty, bathroom door facings rusty and peeling, dirty build-up on the bathroom floor, the toilet base and the room, holes in wall beside the paper towel holder, paper/cardboard substance stuck to the vanity, wash basin cracked, peeling wall board around the soap dispenser.</td>
<td></td>
<td>Room 307; The privacy curtain has been cleaned, the over bed table has been cleaned, the air unit has been cleaned, the window blinds has been cleaned, the bathroom light has been straightened, the floor around the toilet has been cleaned.</td>
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<td>h. Room 507 - Tile on the floor across the entrance was cracked, dirty build up on the floor around the door facings and the base boards of the room.</td>
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<td>Room 308; Wall board has been place behind the bed; the air unit has been cleaned.</td>
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<td>i. Room 508 - Tile on the floor across the entrance was cracked, dirty build up on the floor along the base boards, air unit dirty.</td>
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<td>Room 309; The blanket on the bed has been replaced, both over bed tables have been sanded and painted, the AC unit has been tightened to the wall so that no breeze can be felt.</td>
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<td>j. Room 509 - Tile on the floor across the entrance was cracked, dirty build up on the floor along the baseboard around the room, air unit scammed, scuffed, and dirty.</td>
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<td>Room 310; The air unit has been cleaned, the privacy curtain has been cleaned, the bathroom floor</td>
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<td>k. Room 510 - Tile on the floor across the entrance was cracked, dirty build-up on the floor at the door facing and along the baseboards of the room and bathroom, air unit dirty, cardboard like substance stuck to the vanity top, sink basin cracked, holes in the wall under the soap and paper towel dispensers, wall board peeling around the soap dispenser.</td>
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<td>l. Room 512 - Floor with dirty build up around the door facings, rusty square stains on the floor, food particles on the floor, air unit dirty, bathroom tile cracked at entrance, dirty build-up on the floor along the baseboards, bathroom door facings</td>
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<tr>
<td>N 646</td>
<td>Continued From page 14</td>
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<td>rusty with peeling paint, dirty build up and peeling wall board around the soap dispenser, cardboard like substance stuck to vanity top.</td>
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<td>m. Room 600 - Odor in the room, floors dirty, the wall behind the bed by the window had chipped paint, dirt on the floor around the baseboards, air conditioner vents dirty and dusty, bathroom floor dirty, vanity top dirty under the paper towel holder, the room dirty with trash and stains against the wall.</td>
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<td>n. Room 601 - Wall covering at the head of the bed was torn and jagged. The floor was dirty, air conditioner top vents dirty, bathroom floor was dirty, the floor around the commode base was dirty and stained, paint was peeling on the wall behind the soap dispenser.</td>
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<td>o. Room 602 - The air conditioner vent was dusty and dirty with dust balls hanging off the front, the floor was dusty with dirty particles on the floor, the air conditioner vent was dirty and dusty, front of the air conditioner unit was loose, top of air conditioner was dirty, floor dirty and the wall had chipped paint and stains, the bathroom had an odor with a dark black ring around the commode base, holes in the wall under the paper towel holder, the commode had dried feces under the rim of the seat, the toilet tank cover was broken and sitting crooked on the tank and did not cover the tank and the floor in the bathroom was sticky.</td>
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<td>p. Room 603 - Floor was dirty, with stains around the baseboards and the air conditioner unit, the bathroom floor was dirty, the commode seat had feces on the seat, the wall covering behind the soap dispenser was torn, vanity was dirty and the sink was cracked.</td>
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<td>q. Room 604 - Floor was dirty and dust on the floor around the baseboards.</td>
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<td>r. Room 605 - Floor was dirty around the baseboards and the air conditioner was dirty.</td>
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<td>s. Room 606 - The air conditioner vent was dirty</td>
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<td>around the toilet has been cleaned, the whit can in the bathroom has been cleaned, the hole in the ceiling above the sink has been repaired, and the sink top has been cleaned.</td>
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<td>Room 312; Wall board has been placed behind the bed, water marks on the ceiling have been repaired, the vent cover on wall has been tightened, the over bed tables have been painted and sanded, the air unit vents have been cleaned and the air unit controls have been replaced.</td>
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<td>Room 400; Walls have been cleaned</td>
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<td>Room 403; The ac vents have been cleaned, the window blinds and the privacy curtain has been cleaned, the hole in the wall has been repaired, The bathroom walls have been cleaned.</td>
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<td>Room 405; Wall board has been placed in area where the wallpaper had holes and as peeling.</td>
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and dusty, the floor was dirty around the baseboards.

1. Room 607 - The air conditioner vents were dirty and dusty, the floor was dirty around the baseboards, the wall covering was missing on the corners of the walls, the bathroom floor was dirty with stains around the commode base, and the vanity had old cardboard stuck on the top.

u. Room 608 - Stains on the wall and dirt on the floor around the baseboards.

v. Room 609 - The air conditioner vents dirty and dusty, the floor had dirt and dust around the baseboards.

w. Room 610 - Air conditioner vents dusty and dirty, walls had several black smears between window and the head wall, baseboard was missing from under the air conditioner, baseboard was missing from the wall beside the air conditioner, air conditioner was dirty and dusty on the front vents, floor dirty and the wall coverings were torn.

x. Room 611 - The floor was dirty around the baseboards, air conditioner vents were dusty and dirty, the bathroom floor was dirty and stained, the vanity had cardboard stuck on the top, the wall covering was pulled loose from the wall above the soap dispenser.

y. Room 612 - Front vents of the air conditioner were dirty and dusty. There was a post-it note over the bed by the window that documented, "Can you mop the floor & [and] dust Thanks." The floor was dirty, a lift pad was wadded up and laying on the floor in the corner of the room, the bathroom wall covering was torn off the wall behind the soap dispenser, there was cardboard stuck on the vanity, paint was peeling off the door facing and the bathroom floor was dirty.

z. Room 613 - The air conditioner vents were dusty and dirty, floor was dusty and dirty, wall covering was torn, there was duct tape on top of

Room 406; The AC vents have been cleaned, the window blind, the curtains and the privacy curtain have been cleaned, vanity top has been cleaned, the floor around the base of the toilet has been cleaned,

Room 407; AC vents have been cleaned, the window blinds and curtain have been cleaned, wall scuff marks have been repaired, bathroom sink and vanity top have been cleaned.

Room 408; AC vent has been cleaned, resident TV has been cleaned and the floor around the base of the toilet has been cleaned.

Room 409; AC vents have been cleaned, privacy curtain has been cleaned, walls with scuff marks have been repaired.

Room 410; Window blinds have been cleaned, walls with scuff marks have been repaired, Wall board has
Continued From page 16

the air conditioner between the wall and the air conditioner unit was full of dirt.

- Room 614 - Privacy curtains had several openings not hooked or hung from the rod and the floor was dirty around the baseboard.
- Room 615 - Several brown stains were on the ceiling tile over the bed by the door, the floor was dirty around the baseboards.
- Room 616 - Paint peeling from all the door facings, the walls dirty and stained, air conditioner vent was dirty and dusty, cob webs in the corners of the room by the ceiling, duct tape on the top of the air conditioner between the unit and the wall, the top of the air conditioner was dirty and the wall covering was torn.
- Room 617 - Privacy curtains between the beds had brown substance on the curtain and the wall covering was torn, the air conditioner unit top was broken and the vent was dirty and dusty, the floor was dirty, the bathroom vanity had old cardboard stuck on top of the vanity and the wall covering was missing from the wall beside the soap dispenser, holes in the wall above the paper towel holder and the top of the vanity rim was dirty and stained and the floor was dirty around the baseboards.

7. Observations on unit D (700/800 hall) on 1/28/13 beginning at 3:00 PM, revealed the following:

- Room 700 - Front vents of air conditioner were dirty and dusty, bathroom walls were scuffed, brownish area noted on floor at base of commode and walls were scuffed with black marks.
- Room 701 - Peeling wallpaper, hole in wall and scuffed marks on the wall.
- Room 702 - Front vents of air conditioner were dirty and dusty, night light frame was loose, peeling wallpaper, missing knob/handle on bedside table, privacy curtain was dirty and not

been placed behind the bed,
bathroom sink has been cracked and the top of the vanity has been cleaned

Room 411; Window blinds, curtains and privacy curtains have been cleaned the edges of the floor and baseboards have been cleaned, stains on the wall have been cleaned, the vanity sink has been cleaned and the base of the toilet has been cleaned.

Room 412; The AC vents have been cleaned, the walls have been cleaned, and the base of the toilet has been cleaned.

Room 413; The holes in the wall have been repaired and the walls have been cleaned.

Room 414; The AC vents have been cleaned and wall board has been placed behind the bed.

Room 415; The AC vents, window blinds and curtains have been
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cleaned, the privacy curtain has
been cleaned, the vanity sink has
been cleaned, and the base of the
toilet has been cleaned.

Room 416; The AC vents have been
cleaned.

Room 417; The AC vents and the
floor have been cleaned, the peeling
wallpaper has been repaired.

Room 418; The AC vents and the
base of the toilet have been cleaned.

Room 419; The bathroom sink has
been cleaned, and the base of the
toilet has been cleaned.

Room 500; The tile In the entry has
been cleaned, the area around the
doors frames has been cleaned,
stains on the floor have been
cleaned, wall board has been placed
behind the bed, the floor in the
room has been cleaned, the dried
paint drippings on closet door have
been removed, the air unit has been

hanging properly on hooks.
d. Room 703 - Front vents of air conditioner were
dirty and dusty, peeling baseboard and hole in the
wall above paper towel dispenser.
e. Room 704 - Walls scuffed with black marks
and a missing knob on the air conditioner unit.
f. Room 705 - Walls scuffed with black marks and
front vents of air conditioner dirty and dusty and
dirt build-up around base of commode.
g. Room 708 - Walls scuffed with chipped areas
on corner near closet.
h. Room 707 - Loose baseboard and front vents
of air conditioner were dirty and dusty.
i. Room 708 - Loose baseboard, dirty privacy
curtains, dirt build-up around baseboard, face of
night light hanging off and missing sheetrock with
holes above soap dispenser.
j. Room 709 - Front vents of air conditioner were
dirty and dusty, dresser with peeling paint and
ill-fitting drawers, bathroom wall with black scuff
marks and no cover over night light.
k. Room 710 - Front vent of air conditioner was
dirty and dusty and scuffed areas on the wall.
l. Room 712 - Wall near air conditioner scuffed
with black marks and dirt build-up around base of
commode in bathroom.
m. Room 800 - Front vents of air conditioner were
dirty and dusty.
n. Room 801 - Dirt build-up around baseboard in
bathroom, peeling wall paper and scuffed marks on
wall.
o. Room 802 - Front vents of air conditioner were
dirty and dusty, scuffed marks on wall, privacy
curtain not hanging on hooks and dirty with
stains.
p. Room 803 - Knob missing on bedside table
and walls scuffed.
q. Room 804 - Privacy curtain hanging off hooks,
walls scuffed with black marks and front of air
conditioner was dirty.
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<td>N 645</td>
<td>Continued From page 18</td>
<td>r. Room 805 - Front vents of air conditioner were dirty and toilet tank top did not fit properly.</td>
<td>cleaned, the floor in the room, bathroom and along the baseboards has been cleaned. The sink basin has been cleaned, and the walls in the bathroom have been repaired.</td>
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<td>s. Room 806 - Strong odor in room, front of air conditioner was dirty, walls scuffed with chipped areas on corners, stains on bathroom floor and dark brown area around base of commode.</td>
<td>Room 501; The tile in the entry way has been cleaned, The floor has been cleaned including under the AC unit, the tile at entrance to bathroom has been cleaned, the toilet has been re-caulked and the wall repaired around the soap dispenser.</td>
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<td>t. Room 807 - Front vents of air conditioner were dirty and dusty, dirt build-up around baseboard in bathroom and floor sticky.</td>
<td>Room 502; The tile around the entry way has been cleaned, the door facing and edges around the room and the floor in general have been cleaned, the privacy curtain has been cleaned, the chest of drawers has been repaired, the baseboard has been repaired, the tile behind the door has been replaced, the floor and around the baseboards in</td>
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<td>u. Room 808 - Privacy curtains hanging off hooks, black scuffed marks on walls and front vents of air conditioner were dirty and dusty.</td>
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<td>v. Room 809 - Black scuffed marks on wall and privacy curtains hanging off hooks.</td>
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<td>w. Room 810 - Black scuffed marks on walls and front of air conditioner dusty and dirty.</td>
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<td>x. Room 811 - Brown/black stains to the wall behind the bed by the window, the wall was scuffed and stained to the right and left of the bathroom door, the air conditioner vent was dirty, the window blinds were dirty and bending, floor was scuffed, the door facing to the bathroom and the door facing to the room with peeling paint and dirt on the floor, edges of the floor and baseboards were dirty and the base of the commode was dirty.</td>
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<td>y. Room 812 - Front of air conditioner was dirty and dusty and privacy curtains were hanging off hooks.</td>
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<td>z. Room 813 - The air unit was dirty, paint peeling, blinds dirty and bent, floors scuffed, the door facing to the bathroom and the door facing to the room with peeling paint and dirt on the floor, edges of the floor and baseboards were dirty.</td>
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<td>aa. Room 814 - Bathroom floor was stained, black dirt build-up around base of commode and black dirt build-up around baseboard and privacy curtain was dirty and hanging off the hooks.</td>
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<td>bb. Room 815 - Tile across the room entrance</td>
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was cracked, dirty build up on the floor at the
doors facings and along the baseboards of the
room.
cc. Room 816 - Missing knob on bedside table
and loose/peeling baseboard.
dd. Room 817 - Dirty build-up on the floor around
the door facings, rusty square stains on the floor,
wallpaper peeling behind the bed, dirty build-up
around the room on the floor along the
baseboard, walls scuffed, missing piece of dry
wall near closet, air unit dirty, bathroom door
facing scarred and scuffed, peeling paint, dirty
build-up on the floor around the baseboard and
the toilet base and a hole in the wall below the
paper towel dispenser.

8. During an interview in the Administrator's
office on 2/4/13 at 10:20 AM, the Administrator
was asked about the lack of cleanliness of the
building. The Administrator stated, "We've had
some problems and have terminated some folks
for poor job performance, but there's just no
excuse..."

During an interview in the Administrator's office
on 2/4/13 10:30 AM, the housekeeping supervisor
was asked about the lack of cleanliness of the
building. The housekeeping supervisor stated,
"Well, we were coming off the weekend and
there have been some problems with cleaning on
the weekend, it just wasn't done..." The
housekeeping supervisor was asked about the
schedule for cleaning rooms. The
housekeeping supervisor stated, "Every
housekeeper details a room a day, detailing
consist of pulling out furniture, mopping behind
furniture, cleaning off top of closets, wiping down
overbed light, cleaning the sink and toilet, pulling
cubicle curtains and taking them to laundry to be
washed..."
Room 504; The tile in the entrance way has been cleaned, the door facing has been cleaned, wall board has been placed behind the bed, the floor and around the baseboards have been cleaned, the tape has been removed from the baseboard near closet and the air unit has been cleaned.

Room 505; The tile in the entrance way has been cleaned, the door facing has been cleaned, wall board has been placed behind the bed, the privacy curtain has been cleaned, the wall next to the bathroom door has been repaired, the air unit has been cleaned and the floor and around the baseboards have been cleaned.

Room 506; The tile in the entrance way has been cleaned, the door facing has been cleaned, the walls and the air unit have been cleaned, the tile across the bathroom
entrance has been cleaned, the base of the door facing in bathroom has been painted, the wall behind the head board has been cleaned, the floor mat has been cleaned, the bathroom floor and the base of the toilet has been cleaned, wall board has been placed behind the bed, the wall beside the paper towel holder and soap dispenser have been repaired, the vanity top has been cleaned.

Room 507; The tile in the entrance way has been cleaned, the floor, around the baseboards and around the door facing has been cleaned.

Room 508; The tile in the entrance way has been cleaned the floor, the baseboards and the air vents have been cleaned.

Room 509; The tile in the entrance way has been cleaned, the floor, around the baseboards and the air unit have been cleaned.
Room 510; The tile in the entrance way has been cleaned, the floor around the door facing and along the baseboard in the room and the bathroom have been cleaned, the air unit has been cleaned, the vanity top in the bathroom has been cleaned, the sink basin has been cleaned, the wall around the soap dispenser and the paper towel has been repaired.

Room 512; The floor around the door facing and baseboards have been cleaned, the floor has been cleaned, the air unit has been cleaned, the bathroom tile at the entrance to the bathroom has been repaired, the bathroom door frame has been painted, the wall around the soap dispenser has been cleaned and the vanity top has been cleaned.

Room 600; The room has been cleaned, including the floors, around the baseboards and the AC vents.
The wall behind the bed has been repaired. The bathroom floor and the vanity top have been cleaned. The wall around the paper towel holder has been cleaned and repaired.

Room 601; Wall board has been placed behind the bed. The floor, the AC vent and the bathroom floor have been cleaned. The floor around the base of the commode has been cleaned and the wall around the soap dispenser has been repaired.

Room 602; The AC vents have been cleaned, the floor has been cleaned, the AC unit has been tightened so that the front will no longer be loose from the unit. The wall around the AC unit has been cleaned and repaired. The bathroom has been cleaned and the toilet has been replaced. The wall around the paper towel holder has been repaired.

Room 603; The floor, under the AC unit and along the baseboards have
been cleaned. The bathroom floor and the commode have been cleaned. The wall around the soap dispenser has been repaired.

Room 604; The floor and around the baseboards have been cleaned.

Room 605; The floor and around the baseboards have been cleaned; the AC unit has been cleaned.

Room 606; The AC vents have been cleaned and the floor around the baseboards have been cleaned.

Room 607; The AC vents have been cleaned, the floor along the baseboards has been cleaned, the bathroom has been cleaned, the base of the commode has been cleaned and the vanity top has been cleaned.

Room 608; The walls and the floor around the baseboards have been cleaned.

Room 609; The AC vents and the
floor around the baseboards have been cleaned.

Room 610; The AC vents have been cleaned, the wall has been cleaned, the baseboard under and around the AC has been replaced, the floor has been cleaned and the wall covering has been repaired.

Room 611; The floor around the baseboard, the AC vents, the bathroom floor and the vanity have been cleaned. The wall around the soap dispenser has been repaired.

Room 612; The AC vents, the floor and the room in general have been cleaned, the wall around the soap dispenser has been repaired, the vanity top has been cleaned, the door facing has been painted and the floor cleaned.

Room 613; The AC vents and the floor have been cleaned, the wall covering was been repaired, the tape has been removed from the AC
unit and the ac unit has been cleaned.

Room 614; Privacy curtain has been re-hung and the floor around the baseboard has been cleaned.

Room 615; The Ceiling tile over the bed has been painted and the floor around the baseboards have been cleaned.

Room 616; All door facing have been painted and the walls have been cleaned. The AC vents have been cleaned, the room has been cleaned and the tape has been removed from the AC unit. The top of the AC unit has been cleaned and the wall covering has been repaired.

Room 617; The privacy curtain has been cleaned, the wall covering has been repaired, the Ac unit cover has been repaired and the vents have been cleaned along with the floor. The bathroom vanity has been cleaned and the wall covering
around the soap dispenser and the paper towel holder have been repaired. The floor around the baseboards has been cleaned.

Room 700; The front vents on the AC unit have been cleaned, the bathroom walls have been cleaned and the base of the toilet has been cleaned.

Room 701; Wall board has been placed over the peeling wall paper and the scuff marks repaired and the hole in the wall has also been repaired.

Room 702; The front vents of the AC unit have been cleaned, the night light frame has been tightened, The peeling wall paper has been repaired, the missing knobs replaced, the privacy curtain has been cleaned and hanging properly.

Room 703; The front vents on the AC unit have been cleaned, the baseboard has been repaired and
the wall around the paper towel dispenser has been repaired.

Room 704; The scuff marks have been repaired and the AC knobs have been replaced.

Room 705; The scuff marks have been repaired, the vents of the AC unit have been cleaned and the area around the toilet has been cleaned.

Room 706; The scuff marks have been repaired and the area around the corner by the closet has been repaired.

Room 707; The AC vents have been cleaned and the baseboard has been repaired.

Room 708; The privacy curtain has been cleaned, the baseboard has been repaired and the area around the baseboard has been cleaned, the night light has been reattached and the area around the soap dispenser has been repaired.
Room 709; The front vents on the AC have been cleaned, the dresser has been repaired, the bathroom wall has been cleaned and the night light has been repaired.

Room 710; The AC vents have been cleaned and the scuffed areas on the wall have been repaired.

Room 712; The wall near the AC has been cleaned and the base of the toilet has been cleaned.

Room 800; The AC vents have been cleaned.

Room 801; The area around the baseboards has been cleaned and wall board placed over the scuff marks and peeling wall paper.

Room 802; The AC vents have been cleaned, the scuffed marks on the wall have been repaired and the privacy curtain has been cleaned and is hanging on the hooks.
Room 803; The scuffed wall have been repaired and the knobs have been replaced.

Room 804; The privacy curtain is hanging on the hooks, the scuffed wall has been cleaned and repaired and the front of the AC unit has been cleaned.

Room 805; The AC vents have been cleaned and the toilet has been replaced.

Room 806; The room has been cleaned, the front of the AC unit has been cleaned, the wall has been repaired, the bathroom floor has been cleaned and the area around the toilet has been cleaned.

Room 807; The AC vents have been cleaned, the area around the baseboards have been cleaned and the bathroom floor has been cleaned.

Room 808; The privacy curtain is hanging on the hooks, the scuffed
and discolored marks on the wall have been cleaned and repaired, the AC vents have been cleaned.

Room 809; The scuffed marks on the wall have been cleaned and repaired and the privacy curtain is hanging properly.

Room 810; The scuffed marks on the wall have been cleaned and repaired and the AC vents have been cleaned.

Room 811; Wall board has been placed behind the bed, the scuffed marks have been cleaned and repaired, the AC vents have been cleaned, the window blind has been replaced, the floor has been cleaned, on the door facing to the room and the bathroom, the peeling areas have been painted, the floor and the edges and the baseboard have been cleaned and the area around the base of the commode has been cleaned.
Room 812; The front of the AC unit has been cleaned and the privacy curtain is hanging on the hooks.

Room 813; The Air unit has been cleaned, the peeling paint has been repainted, the blinds have been replaced, the peeling paint around the doorframe at the entrance to the room and at the entrance to the bathroom has been repainted, the floors, baseboards and edges around the door frames have been cleaned.

Room 814; The bathroom floor has been cleaned, the area around the base of the commode and the baseboard has been cleaned and the privacy curtain is hanging properly.

Room 815; The tile at the entrance to the room has been cleaned, the floor around the door frames and baseboards have been cleaned.
Room 816; The knob for the bedside table has been replaced and the baseboard has been repaired.

Room 817; The floor around the door frames at entrance to the room, the bathroom, and the baseboards have been cleaned, wall board has been placed behind the bed, the wall near closet has been repaired, the AC unit has been cleaned, the area around the toilet has been cleaned and the wall near the paper towel holder has been repaired.

Housekeeping and Maintenance staff will be in-serviced, by 3/4/13, regarding F253, Housekeeping and Maintenance Services; The facility must provide housekeeping and maintenance services necessary to maintain a sanitary, orderly and comfortable interior by Administrator and contracting company.
The housekeeping staff will have been in-serviced, and re-trained by 3/4/13, by the contracting company's management team regarding: job duties, job description and the importance of providing services necessary to maintaining a sanitary, orderly and comfortable environment.

The maintenance staff will have been in-serviced by 3/4/13, by the facility Administrator regarding: job duties, job description and the importance of providing services necessary to maintaining a sanitary, orderly and comfortable environment.

The Maintenance Director, the Housekeeping Supervisor, the Administrator and the Director of Nursing (or designee) will monitor daily for thirty days and then weekly thereafter; the findings will be reported to the Quality Assurance Committee for review and to maintain continued compliance.
<table>
<thead>
<tr>
<th>ID PREFIX TAG</th>
<th>SUMMARY STATEMENT OF DEFICIENCIES</th>
<th>ID PREFIX TAG</th>
<th>PROVIDER'S PLAN OF CORRECTION</th>
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<tbody>
<tr>
<td>N 728</td>
<td>1200-8-6.06(6)(b) Basic Services</td>
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<td>Tennessee Code Annotated 68-11</td>
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<td>(500 Hall) medication carts</td>
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<td>of the nurse's view.</td>
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The nurse that left the medications unsecured was given 1:1 education on 2/11/13.

Education Director will provide education to all Nurses on "Ensuring That Medications are Securely Locked in a Storage Area" by 3/4/13.

The DON, Nurse Managers and Supervisor's will monitor medication carts to ensure that they are secure on daily rounds. They will report 25% of their rounds for the first 30 days, 10% for the next quarter, and randomly the second quarter to the

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STATE FORM

WDSU11
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During an interview beside the medication cart at the C nurses station, the nurses were asked who was working that medication cart. Nurse #3 stated, "I am..." Nurse #3 confirmed the 500 hall medication cart was unlocked and unattended.

N 775 1200-8-6-.06(9)(o) Basic Services

(9) Food and Dietetic Services.

(o) All refrigerators and freezers shall have thermometers.

This Rule is not met as evidenced by:
Type C Pending Penalty #27

Tennessee Code Annotated 68-11-804(c)(27): All refrigerators and freezers shall have thermometers.

Based on observation, and interview, it was determined the facility failed to ensure there was a thermometer in 3 of 4 (200, 400, and 700 halls) nourishment room freezers.

The findings included:

1. Observations in the 200 hall nourishment room on 2/4/13 at 10:30 AM, revealed there was no thermometer in the freezer.

2. Observations in the 400 hall nourishment room on 2/4/13 at 9:45 AM, revealed there was no thermometer in the freezer.

3. Observations in the 700 hall nourishment room on 2/4/13 at 10:00 AM, revealed there was no thermometer in the freezer.

4. During an interview in the Director of Nursing's
Nurse Educator will review the facility's Nourishment policy with nursing staff on 3/4/13. Nurse Managers will monitor the Nourishment refrigerators daily for 30 days and then randomly over the two quarters reporting the findings to the QA Committee for review and to ensure that continued compliance is maintained.

4. DON addressed concerns with nursing staff on 2/11/13 and it was cleaned on 2/11/13.

A thermometer was placed in the 700 Hall freezer on 2/11/13.