The facility must not employ individuals who have been found guilty of abusing, neglecting, or mistreating residents by a court of law; or have had a finding entered into the State nurse aide registry concerning abuse, neglect, mistreatment of residents or misappropriation of their property; and report any knowledge it has of actions by a court of law against an employee, which would indicate unfitness for service as a nurse aide or other facility staff to the State nurse aide registry or licensing authorities.

The facility must ensure that all alleged violations involving mistreatment, neglect, or abuse, including injuries of unknown source and misappropriation of resident property are reported immediately to the administrator of the facility and to other officials in accordance with State law through established procedures (including to the State survey and certification agency).

The facility must have evidence that all alleged violations are thoroughly investigated, and must prevent further potential abuse while the investigation is in progress.

The results of all investigations must be reported to the administrator or his designated representative and to other officials in accordance with State law (including to the State survey and certification agency) within 5 working days of the incident, and if the alleged violation is verified appropriate corrective action must be taken.

Investigations of abuse allegations made by Resident #1, Resident #2 and Resident #5 were presented to the TN Department of Health surveyor during the complaint investigation that was completed on March 19, 2013.


Revised Policy for Abuse Allegations, Investigation and Reporting. (See attached). Inservices provided to staff members. Inservices to be completed by April 5, 2013.
This REQUIREMENT is not met as evidenced by:
Based on review of the facility's abuse policy, review of facility documentation, review of grievance/concern reports and interview, the facility failed to report allegations of abuse for three residents (#1, #2 and #5) of six residents reviewed.

The findings included:

Review of the facility’s Abuse Policy effective October 01, 2007 revealed under Policy Statement "All suspected violations and substantiated incidents of abuse will be promptly reported to appropriate state agencies and other entities or individuals as may be required by law."

Record review of an incident involving Resident #1 revealed Certified Nurse Technician (CNT) #1 signed a statement that documented "On Thursday January 3, 2013 at about 4:15(a.m.)... (Resident #1) was on the floor... (Resident #1) was pushing on the over the bed table and there was a glass of water and a water pitcher on it. (Named CNT #2) came into the room and I had asked her to take it off (glass of water) and she took the glass of water and stuck her finger in it and flung water on (Resident #1). He was agitated enough..."

Review of a Grievance/Concern Report dated January 5, 2013 revealed resident #2 complained CNT#2 was "Fighting with her; squeezed her hand causing injury."

Review of a Grievance/Concern Report dated...
**STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION**

<table>
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<tr>
<th>(X1) PROVIDER/SUPPLIER/CLA IDENTIFICATION NUMBER</th>
<th>(X2) MULTIPLE CONSTRUCTION</th>
<th>(X3) DATE SURVEY COMPLETED</th>
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**NAME OF PROVIDER OR SUPPLIER**

TREVECCA HEALTH CARE CENTER

**STREET ADDRESS, CITY, STATE, ZIP CODE**

329 MURFREESBORO RD
NASHVILLE, TN 37210

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**SUMMARY STATEMENT OF DEFICIENCIES**

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<th>ID PREFIX TAG</th>
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Continued From page 2

December 6, 2012 revealed resident #5 stated "she was slapped."

Review of facility incident reports revealed the facility investigated the complaints but there was no documentation the allegations were reported to the State Agency.

Interview with the Administrator on March 12, 2013 at 4:58 p.m. in the Administrator's office revealed the Administrator stated "I thought we only had to report abuse to the State if it was substantiated by us. I thought that was in our policy."

C/O #31239