<table>
<thead>
<tr>
<th>(X4) ID</th>
<th>SUMMARY STATEMENT OF DEFICIENCIES</th>
<th>ID</th>
<th>PROVIDER'S PLAN OF CORRECTION</th>
<th>(X5) COMPLETE DATE</th>
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<tbody>
<tr>
<td>N 645</td>
<td>1200-8-6-.06(3)(k) Basic Services</td>
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<td>(3) Infection Control.</td>
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<td>(k) Space and facilities for housekeeping equipment and supply storage shall be provided in each service area. Storage for bulk supplies and equipment shall be located away from patient care areas. The building shall be kept in good repair, clean, sanitary and safe at all times.</td>
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<td>This Rule is not met as evidenced by:</td>
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<td>Corrective Action:</td>
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<td>Type C Pending Penalty #19</td>
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<td>(1)(A) Rooms 201,203,205,301,304,305,306,310,501,502,503,506,508,509,510,601,607,609,705,706,710,711 and 712 were thoroughly cleaned by the housekeeping department on 1/24/12.</td>
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<td>Tennessee Code Annotated 68-11-804(c)(19): The nursing home shall be clean and sanitary and in good repair at all times.</td>
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<td>(B) The privacy curtain in room 205 was replaced with a clean curtain free of stains on 1/24/12 by the housekeeping staff.</td>
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<td>Based on policy review, observation and interview, it was determined the housekeeping services failed to maintain a clean and sanitary environment in 23 of 63 rooms (rooms 201, 203, 205, 301, 304, 305, 306, 310, 501, 502, 503, 506, 508, 509, 510, 601, 607, 609, 705, 706, 710, 711 and 712) resident rooms and soiled shower chairs, equipment, curtains and floors in 2 of 2 (Central Bath 1 and 2) central baths.</td>
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<td>(C) The feeding pumps in rooms 203, 301, 503, 609, and 711 were thoroughly cleaned on 1/24/12 by the nursing staff.</td>
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<td>The findings included:</td>
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<td>(D) The wall paper in room 502, 706, and 710 were replaced on 2/2/12 by the maintenance supervisor.</td>
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<td>1. Review of the facility's &quot;Routine Cleaning of Equipment&quot; policy documented, &quot;...Wheelchairs, geri-chairs, walkers, scooters, merry-walkers, canes and other mobility aids should be cleaned weekly by the night shift... IV [intravenous] poles, feeding pumps and med carts should be kept clean at all times by the Charge Nurse. When a spill occurs, it should be cleaned up at that time... In addition to a routine cleaning schedule,</td>
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<td>(E) Central bath 1 and 2, as well as equipment (shower chairs, bed side commodes, shower curtains, etc.) were thoroughly cleaned on 1/24/12 by the housekeeping and nursing staff.</td>
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<td>(F) Floor mat in room 705 was removed and discarded as of 1/24/12 by the DON.</td>
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<td>(G) Vinyl flooring to rooms 305 and 609 were repaired/replaced on 2/2/12 by the maintenance</td>
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<td>supervisor.</td>
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<td>(H) The caulk in rooms 501,503,506 and 308 was cleaned or replaced on 1/24/12 by the housekeeping supervisor and maintenance supervisor.</td>
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<td>(I) On 2/3/12 the Administrator, DON, ADON, Maintenance Supervisor, Social Services, Activity Director, Bookkeeper, SDC, and RMN completed inspection rounds to resident's rooms and</td>
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<td></td>
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<td>Central bath 1 and 2.</td>
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<td>(3) On 1/24/12 the housekeeping and nursing staff were instructed by the DON regarding but not limited to the facility policy regarding routine cleaning of the facility and equipment, reporting damaged/worn equipment and furniture.</td>
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Everything should be cleaned on an as needed basis...

2. Observations on 1/23/12 beginning at 9:15 AM revealed the following:
   a. Room 201 - a large amount of dust balls on the floor under the head of the bed, beside the chair and under the bathroom sink.
   b. Room 203 - a large amount of dust balls on the floor under the head of the bed, beside the chair and table. A feeding pump had a dried tan substance all along the top of the pump, base of pump pole, walls and ceiling above bed A.
   c. Room 205 - a privacy curtain with multiple discolored stains and brown substances.

3. Observations on 1/23/12 beginning at 10:40 AM revealed the following:
   a. Room 301 - bathroom floors with brown and black particles, the paper towel holder with a large amount of dust and grime type substance, plastic containers on the vanity with gross amount of dust and a dried white substance along the tops and sides. A feeding pump with a dried tan substance all along the top and sides of the pump and pump pole.
   b. Room 304 - a gross amount of dust particles on the wall and behind the door and hinges and the bathroom sink with gross amount of white substance caked all over the faucet.
   c. Room 305 - the bathroom vinyl floor curled up at the edge of the threshold approximately 6 inches long, dirt particles on the floor and black grimey substance build up in the corners and under the sink.
   d. Room 306 - bathroom floors with multiple areas of a brown substance, a large amount of black grimey substance build up in the corners and black particles on the floor.
   e. Room 310 - a large amount of black grimey substance build up in the corners and under the sink.

4. The QA team (consisting of the Medical Director, Administrator, Director of Nursing, Director of Nursing Assistant, RN, SDC, Bookkeeper, BD, Social Worker, MDS coordinators, and Maintenance supervisor) will monitor for compliance weekly x 1 month through random observation rounds then monthly x 3 month and report findings to the QA committee.

Completion date 2/10/12
**N 645** Continued From page 2

- substance build up in the corners of the bathroom, a dirty denture cup with moderate amount of brown substance on the exterior of the cup.

4. Observations on 1/23/12 beginning at 10:35 AM revealed the following:
   - a. Room 501 - the sink and vanity in the room with a brown and black stained caulk around the sink, gross build up of a white substance caked around the faucet.
   - b. Room 502 - a large amount of dust balls on the floor under the head of A bed, and a 12 by (x) 2 inch area of shredded wallpaper at the head of the bed.
   - c. Room 503 - A and B beds feeding pump had a dried tan substance all along the top, sides, screen, pump pole, night stand, wall and ceiling.
   - d. Room 506 - the sink and vanity in the room with a brown and black stained caulk around the sink, gross build up of a white substance caked around the faucet.
   - e. Room 508 - a large amount of black grimy substance build up in the corners of the bathroom, tape stuck to the vanity, a gross amount of white substance caked all over the faucet, caulk around the faucet with brown substances in the caulk.
   - f. Room 509 - a soiled wheelchair.
   - g. Room 510 - a large amount of dust balls on the floor under the head of the bed and beside the chair.

5. Observations on 1/23/12 beginning at 10:30 AM revealed the following:
   - a. Room 601 - a large amount of dust balls on the floor under the head of the bed and beside the chair.
   - b. Room 607 - a large amount of dust balls on the floor under the head of the bed and in front of the
N 645 Continued From page 3

   a. Room 609 - a golf ball size hole in the 
       bathroom vinyl floor covering, loose brown and 
       black debris in the floor and various paper items. 
       A feeding pump with a dried tan substance all 
       along the front of the pump and pump pole.

6. Observations in room 711 on 1/23/12 at 10:30 
   AM revealed a feeding pump with a dried tan 
   substance all along the top, front and lever of the 
   pump.

7. Observations on 1/24/12 beginning at 10:25 
   AM revealed the following:
   a. Room 705 - floor mat with slits, cracks and 
      stuffing exposed, the bathroom elevated 
      commode seat with brown colored substance on 
      the front rail.
   b. Room 706 - wall paper behind the head of B 
      bed with a 6x6 inch torn area, a 3 foot long cove 
      base off the wall lying on the floor revealing old 
      glue and dirt build up.
   c. Room 710 - wall paper to the left of the head 
      board of B bed with a 12x2 inch torn area and a 
      6x6 inch torn gapping area.
   d. Room 712 - a large amount of dust balls on the 
      floor under the head of A bed, under the 
      heating/cooling unit, in front of the closet, debris 
      in the floor, paper pieces and brown and black 
      substance on the bathroom floor.

8. During a tour and interview with the 
   housekeeping supervisor on the 200, 300, 500, 
   600, 700 hall resident rooms on 1/24/12 at 10:40 
   AM, the housekeeping supervisor confirmed the 
   unsanitary conditions of the feeding pumps and 
   resident rooms and bathrooms. The 
   housekeeping supervisor stated, "...This is 
   unacceptable..."
Continued From page 4

During a tour and interview with the Administrator on the 200, 300, 500, 600, and 700 hall resident rooms on 1/24/12 at 10:50 AM, the Administrator confirmed the unsanitary conditions of the feeding pumps and resident rooms and bathrooms. The Administrator stated, "...Yes, I see..."

9. Observations in Central Bath #1 on 1/24/12 at 8:00 AM revealed the following:
   a. A large golf ball size hair ball in the floor and a medicine cup under the vanity.
   b. Shower stall #1 - two black color firm solid substances lying in the stall floor, privacy curtain with multiple white substances caked on curtain.
   c. A shower chair with a blue mesh back had a black substance under the seat.
   d. Shower stall #2 - drinking straw and a dissolving wet napkin on the floor.
   e. A shower chair with a pink mesh back had a large amount of a dried black substance under the seat and on the chair frame.
   f. Bed side commode #1 - pail with gross amount of dried orange substance in the bottom.
   g. Bed side commode #2 - broken seat back and old tape around the foot.
   h. A blue sensor pad for a chair with a large amount of a black dried substance all over the pad.
   i. The privacy curtain leading into room had a gross amount of dried white substances caked on the curtain and dark discolored areas.

During an interview in Central Bath #1 on 1/24/12 at 8:00 AM, the Assistant Director of Nursing (ADON) was asked to look at the equipment in the central bath. The ADON stated, "...Yes, these curtains need to be cleaned..." The ADON confirmed all findings of the unsanitary room and equipment.
Continued From page 5

10. Observations in Central Bath #2 on 1/24/12 at 7:40 AM revealed the following:
   a. A shower chair with a white mesh back had a gross amount of black substances in the mesh, large amount of a dried brown substance smeared on top of the seat in 2 areas.
   b. A pommel cushion in a wheelchair with a "Bugle" chip and white particles in the seat.
   c. A shower stretcher pad with a large white film substance near the head area.
   d. Shower chair #1 with a pink mesh back had a gross amount of black substances in the mesh, gross amount of dried black and brown substance under the seat and on the chair frame.
   e. Shower chair #2 with a pink mesh back had a gross amount of black substances in the mesh, gross amount of dried black and brown substance under the seat and on the chair frame.
   f. A blue floor pad with large slit in pad and multiple holes with stuffing exposed. The pad was folded lying on top of the shower stretcher.
   g. A shower chair with a blue seat with a mesh type cover on seat had a large amount of brown stain discoloration.
   h. A maroon geri chair pad had streaks of a white substance film on the back and the seat cushion with white dried particles.
   i. A bed side commode with right arm pad broken off completely revealing jagged edges.

During an interview in Central Bath #2 on 1/24/12 at 7:40 AM, the ADON was asked to look at the equipment in the central bath. the ADON stated, "...Yes, I see some stuff, it is filthy..." The ADON confirmed all the findings of the unsanitary room and equipment.

11. During an interview at the nurses’ station on 1/24/12 at 9:40 AM, the Director of Nursing (DON) was asked who is responsible for cleaning
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<th>Summary Statement of Deficiencies (Each deficiency must be preceded by full regulatory or LSC identifying information)</th>
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<td>N645</td>
<td>Continued From page 6</td>
<td>the equipment in the shower rooms. The DON stated, &quot;...It should be cleaned by nursing staff after each use with Supersani wipe or other disinfectant provided by housekeeping...&quot;</td>
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**Received**

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