N 645 1200-8-6-06(3)(k) Basic Services

(3) Infection Control.

(k) Space and facilities for housekeeping equipment and supply storage shall be provided in each service area. Storage for bulk supplies and equipment shall be located away from patient care areas. The building shall be kept in good repair, clean, sanitary and safe at all times.

This Rule is not met as evidenced by:
Type C Pending Penalty #19

Tennessee Code Annotated 68-11-804(c)(19):
The nursing home shall be clean, sanitary and in good repair at all times.

Based on observations, it was determined the facility failed to ensure the environment was clean, sanitary and in good repair as evidenced by the presence of dirty grout, scuffed walls, a sink was slow to drain, dirty floors, trash on the floors, scuffed paint, missing tile, scuffed floors, brown/black buildup around baseboards, missing baseboards, torn upholstery and dirty caulking around a commode for 9 of 46 (Rooms 101, 113, 114, 115, 116, 117, 120, 122 and 214) resident rooms and the second floor dining/activity room.

The findings included:
1. Observations during the initial tour on 12/7/09 beginning at 8:00 AM, revealed the following:
   a. Room 101 - The grout around the commode in the bathroom was dirty and the paint was scuffed on the walls.
   b. Room 113 - The grout around the commode in

N 646

N645 Basic Services.

Corrective Action for Resident Cited

Room 101 - The grout around the commode in the restroom and the scuffed paint on the walls will be repaired.

Room 113 - The grout around the commode in the restroom and the slow draining sink will be repaired.

Room 114 - The floor will be cleaned and the trash disposed of properly.

Room 115 - The paint on the closet and on the door facing the room from the bathroom will be repaired.

Room 116 - The floor and baseboards of the bathroom will be cleaned and the floor tiles repaired.

Room 117 - The floor and baseboards of the bathroom will be cleaned and the door facing on the left will be repainted.

Room 120 - The floor baseboard will be replaced.

Room 122 - The floors, baseboards, walls, and door knob will all be cleaned. The baseboard will be re-attached to the outer wall in the corner under the left side of the window.

Room 214 - The dirty graduate container will be discarded and the commode will be cleaned and the caulking repaired.
**STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION**

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**SUMMARY STATEMENT OF DEFICIENCIES**

- **N 645 Continued From page 1**
  - the bathroom was dirty and the water in the sink was slow to drain out.
  - Room 114 - The floor in the bedroom was dirty with trash on the floor around the trash can.
  - Room 115 - The paint on the closet was scuffed. The door facing into the room from the bathroom had black marks and paint missing.
  - Room 116 - There was a dark brown substance around the floor at the baseboard entering the bathroom. The tile was missing around the threshold on right entering the bathroom. The floor was scarred with black marks.
  - Room 117 - There was brown and black buildup around the baseboard, under the sink and around wall behind commode and length of commode under toilet tissue holder in the bathroom. The door facing on the left entering the bathroom was very scarred from the floor up 4 feet on inside of bathroom.
  - Room 120 - The baseboard was missing behind the door at the corner when entering the room.
  - Room 122 - A black substance was on the baseboard, on the wall and along the door to the outside of building. A brown substance was on the door 2.5 feet under the door knob. There was a space between the baseboard and outer wall in the corner and a space between the baseboard and wall in the corner under the left side of the window.
  - Room 214 - The bathroom had a dirty container used to measure output on the floor behind the toilet and a dark brown substance was on the caulking around the bottom of the toilet.

2. Observations in the second floor dining/activity room on 12/8/09 beginning at 8:00 AM revealed the following:
   - The couch arm upholstery was torn exposing

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**SECOND FLOOR DINING ROOM**

- the couch with the torn upholstery will be removed and replaced and the baseboard that is missing along the wall at the glass door will be replaced.

**Identification Other Residents**

All residents have the potential to be effected by this deficient practice. A comprehensive physical plan/resident environment audit will be conducted by the directors of maintenance and environmental services (or their designees) to identify unsanitary conditions and repair needs. The needed cleaning and repairs will be addressed and completed as identified in the audit by 01-09-2010.

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**Measure Put in Place or System Changes**

The Directors of the Maintenance department and the Housekeeping department will be educated and instructed by the administrator to conduct a monthly comprehensive facility audit to identify areas needing repair or deep cleaning. These audits will be conducted and the needs identified by the audit will be addressed and completed as indicated by 01-09-2010.

In addition, all facility personnel will also be educated by 01-09-2010 to identify and document identified needs on a daily basis as they move from room to room carrying out their assignments and to submit work orders to the maintenance department for identified repairs needed. Repairs will be carried out as indicated. This education will be done by the Maintenance and/or Environmental Department Directors by 01-09-2010.

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Division of Health Care Facilities

STATE FORM WU2E11

If continuation sheet
Monitoring Corrective Action

The Directors of the Maintenance and Housekeeping departments will submit monthly comprehensive facility plant audits along with the corrective actions to the Quality Improvement committee on a monthly basis for review. The administrator will be responsible for reviewing these reports. Findings will be analyzed and QI Committee will evaluate the effectiveness of present plan and will recommend revisions as needed.

QI committee members include but are not limited to Administrator, DON, Medical Director, Medical Records, Social Services, Activities, and Unit managers.

01-09-2010

Continued From page 2

N 645

b. The baseboard was missing along the wall at the glass door entering a patio area.